

LONG TERM CARE COORDINATING COUNCIL

Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities

MINUTES OF MEETING

DATE: Thursday, January 9, 2014

TIME: 1:00 pm to 3:00 pm

LOCATION: 1 South Van Ness Avenue
Atrium Conference Room

Present: Abby Kovalsky, Akiko Takeshita, Anne Hinton, Anne Romero, Benson Nadell, Bill Hirsh, Cindy Kauffman, Donna Calame, Cathy Davis, Eileen Kunz, Jacy Cohen, Jennifer Walsh, Ken Hornby, Marie Jobling, Margaret Baran, Marlene Hunn, Noelle Simmons, Patricia Webb, Sandy Mori, Steve Fields, Tom Ryan, Traci Dobronravova, Vera Haile, Victoria Tedder

Absent: Abbie Yant, Alberto Abello, Amie Haltman-Carson, Anne Quaintance, Carla Johnson, Jessica Lehman, Kate Toran, Kelly Hiramoto, Marcia Peterzell, Mivie Hirose, Moli Steinert, Twima Earley, Val Agostino, Valorie Villela.

Guests: Cathy Spensley, Jeffrey Mashburr, Chip Supanich, Judith Klaine, Martha Peterson, Teri Dowling, Amy Ovadia, Beth Krackov

DAAS: Bill Haskell

I. WELCOME & INTRODUCTIONS

II. APPROVAL OF MINUTES

MOTION: That the LTCCC meeting minutes of November 14, 2013 be approved.

Vote: All in favor.

III. UPDATES

- Bay Area Senior Health Policy Forum – Feb 20th. ***"Local Innovations Amid a Changing Health Reform Environment."*** South San Francisco Conference Center.
- DAAS is convening training from US Administration for Community Living and possibly forming a Managed Services Organization – CBO responses due January 31st.
- Age and Disability Friendly SF Workgroup – moving toward WHO effort – involving communities and city government. This will be an open process. Will be communicating with the community about this effort.
- Housing – Members of the Disability Alliance are interested in a re invigorated process with the LTCCC related to housing and services.

IV. MEETINGS WITH THE BOS

Supervisor Scott Weiner – District 8

LEAD: Donna Calame, along with Margy Baran, Val Agostino, Moli Steinert, and Marie Jobling met with him. Housing was the connection. He did not know much about the Coordinated Care Initiative (CCI). Members tried to highlight the four LTCCC policy areas. This was a relatively constructive meeting, but LTSS are not high on his agenda.

Supervisor David Campos - District 9

LEAD: Moli Steinert, along with Bill Hirsh, Carla Johnson met with staff, Hillary Ronan, for Supervisor Campos. He would be an ally and supportive of the efforts.

Supervisor David Chiu, District 3

LEAD: Eileen Kunz, along with Jennifer Walsh and Cindy Kauffman. Jennifer gave a good overview of the LTCCC. Not familiar with CCI. Discussed the Policy Agenda. Would share the report with the Supervisor.

Supervisor Eric Mar, District 1

LEAD: Benson Nadell, and Eileen Kunz, Noelle Simmons. This meeting has not taken place yet. A letter has been sent to them. Eric Mar is eager to meet with them.

Supervisor Norman Yee, District 7

LEAD: Anne Quaintance. Norman Yee was quite interested. Cindy said he is one who can cultivate for LTSS issues. He was engaged.

Supervisor London Breed, District 5

LEAD: Jessica Lehman. Jessica is trying to set up a meeting.

It was noted that LTCCC members are to present LTCCC issues - but they also may have their own agency issues to promote. This can cause problems. LTCCC members need to be careful that the purpose for the BOS meetings is the LTCCC.

V. IMPLEMENTATION OF LTCI STRATEGIC PLAN

The LTCI Design Group, LTCCC, and DAAS are building buy in and awareness with presentations to boards, commissions, and councils. In April or May, a meeting will be held with the three departments, the three health plans, and the LTCCC to create an LTCI Implementation Body. The recommendations in the LTCI Strategic Plan can then be implemented in advance of the Coordinated Care Initiative (CCI) coming to San Francisco probably in 2016.

VI. SCAN FOUNDATION GRANT TO LTCCC - \$48,000

The LTCCC has obtained funding from the SCAN Foundation to strengthen its organizational structure and its reach into the community. Under PART A, \$6,000 will be used for participation in the Community of Constituents Initiative. Under PART B, with \$42,000, a consultant will be retained to perform services including: (1) conducting an external scan of key local stakeholders and policy makers (based in part on a SWOT analysis of San Francisco’s LTC service delivery system recently completed) and an internal scan of LTCCC members; (2) developing a communications strategy including redesign of the LTCCC web page on the Human Services Agency website, creating a plan to use the city’s SF Connected sites as a social media platform to message the LTCCC’s work to connect community members with that work, and organizing five town hall meetings targeting constituents as well as one LTCCC service providers and constituents event; and finally (3) developing a plan to address the financial sustainability of the LTCCC. The available funding for these services amounts to \$32,000. This includes:

- 1. External/Internal scans \$5,000
- 2. Communications strategy:
 - a. Social media \$8,000

- b. Web page redesign \$5,000
- c. Town Hall meetings \$5,000 (plus \$2,000 from SCAN Part A)
- d. Constituents event \$5,000
- 2. Sustainability plan \$2,000

The SCAN proposal review committee suggested less for the SOW and asked that the LTCCC use \$10,000 for mentoring other counties in the LTCI strategic planning process. There has been interest expressed. HSA contracts will use an Informal Bid process. This will be sent to the LTCCC. This is first time that the LTCCC has money to undertake organizing efforts.

This work fits well with the LTCCC Communications Plan, already adopted by the LTCCC.

VII. FORMATION OF NEW HOUSING AND SERVICES WORKGROUP

Housing and Services Workgroup Membership

<ul style="list-style-type: none"> • Val Agostino, co-chair • Ken Hornby, co-chair • Bill Hirsh • Victoria Tedder • Eileen Kunz • Abby Kovalsky • Benson Nadell 	<ul style="list-style-type: none"> • Anne Romero • Jessie Lehman • Carla Johnson • Chip Supanich • Akiko Takeshita • Tom Ryan
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Again, members of the Disability Alliance are interested in a re invigorated process with the LTCCC related to housing and services.

This body will look at many issues re housing and services. Will investigating vacant apartments not being rented, the need for accessible housing, temporary and transitional dementia care housing. Adults with HIV/AIDS. Also for housing for families for people with disabilities.

Some members have met with Mayor’s Office of Housing about some of these issues. Ken mentioned that he is also concerned about the need for recreational space and would want to work with developers for gardening plots to grow their own vegetables. This will require meetings with affordable housing developers.

Concern:

- Senior housing is developed but because of lotteries, people in neighborhoods often do not get into that housing. Can a neighborhood preference be explored to enable people to age in place. NYC has a neighborhood board. 50% go into a neighborhood lottery, and the balance go into another lottery. If we are to be an age friendly community we need to determine how this can happen.
- Concern about districts and having meetings re the housing crisis. This Workgroup should connect with the broader coalitions wanting to address housing issues.

The Dementia - Additional Services and Settings Workgroup responsibilities for housing will be transferring to this Workgroup -- to continue to explore transitional and permanent housing for people with dementia. This can be discussed with Cindy Kauffman, Co-Chair of that Workgroup.

The Workgroup has not met yet. There should be ongoing updates about the work of this Housing and Services Workgroup to the LTCCC.

Resources:

- Housing Element of the General Plan
- Consolidated Plan
- Housing Impediments Report

VIII. ADOPTION OF THE 14-15 LTCCC POLICY AGENDA

MOTION: That the LTCCC adopt the LTCCC Policy Agenda for 2014-15.

All in favor.

Related Issues:

- Senior and Disability Action is working on the issues of elevators in senior public housing. Please help to get this out to those who have been impacted.
- Governor's budget proposal – IHSS workers will not be paid overtime beyond a 40 hour week. This will impact a very large number of people around the state. There will be an on-call system put in place. Please educate yourself about this: AB 8241 is the legislation.
- Governor's proposal does not preclude a consumer having more than 40 hours of IHSS, but workers cannot provide more than 40 hours per week.

THE SCAN FOUNDATION - COMMUNITY OF CONSTITUENTS
California Local/Regional Coalitions -- Conference Call Summary
Thursday, January 9, 2014 – 9:30 to 10:30 AM

Announcements

- The SCAN Foundation (TSF) asks that each coalition have at least two people on the call who are from different organizations, and coalitions are welcome to have additional interested members on the call.
- The Listserve: we maintain a Google Group listserv for communication among the regional coalitions. Request an invitation from mariya@gacinstitute.org, then accept the invitation. You can then send messages to the entire list: ca-regional-coalitions@googlegroups.com

Overview of Part A – All 19 Regional Coalitions participate

Kali Peterson, Program Officer at TSF, outlined grantee responsibilities and noted that the 19 coalitions cover 36 counties and more than 85 percent of the state's population.

- All Part A grantees need at least two people on each call from different agencies, one person from each coalition will be on the conference planning workgroup for spring or fall, and two people should attend the semi-annual conferences
- If you are in a CCI county, you'll participate with the Collaborative in tracking CCI rollout and identifying problems early
- Any other coalition interested in the CCI can also participate – let Jack know
- Please distribute the call summaries to your membership

Part B Grants: CCI Counties and Non-CCI Counties

Kali Peterson, The SCAN Foundation

- The S.F. coalition will provide technical assistance

- Each month, we'll ask two coalitions to present their work so that by year's end we'll have heard from everyone.
- Please use the Google Group – it can be a great resource for all of us

The CCI: An Update

Sarah Steenhausen, Senior Policy Advisor, TSF

CCI UPDATE: ENROLLMENT NOTICES

- Cal MediConnect - 5 counties (San Diego, Orange, Riverside, San Bernardino, San Mateo)- Enrollment begins April 2014. Cal MediConnect notices were distributed early Jan.
- LA, Alameda, Santa Clara- Cal MediConnect enrollment no sooner than July 2014 with exceptions for various populations (eg MSSP of Jan 2015, D-SNPs Jan 2015, etc).
- LA: Still waiting for finalization of LA enrollment strategy.
- DHCS will be releasing schedule that outlines timing of Cal MediConnect and MLTSS rollout across counties and populations.

Managed LTSS:

- DHCS will issuing notices to dual eligible individuals NOT eligible for Cal MediConnect but who are now going to be mandatorily enrolled in Medi-Cal managed care for Medi-Cal services, including LTSS. (these 90 day notices were just released for public comment)
- DHCS will be issuing 45-day notices to individuals (eg SPDs) who are ALREADY ENROLLED in medi-cal managed care, but will now be informed that their LTSS services will become a managed care benefit (these notices were also just recently released for comment).

1115 waiver

- In order for the Medi-Cal program changes to take effect (eg mandatory enrollment of duals into Medi-Cal managed care and inclusion of LTSS as managed care benefit), federal government needs to approve state's amendments to the current 1115 waiver.
- The state has indicated that the waiver is still being negotiated, but we anticipate its release in the near future.

Budget proposal:

- Five counties will enroll passively starting April 1; in other three: July 1
- Managed LTSS: that benefit begins July 1 in all eight counties for those who opt out.
- TSF will release a budget fact sheet
- State will not pay for IHSS overtime, per governor's proposed budget

The CCI: Consumer Outreach

Jaime Mulligan and Ryan McMillan, Harbage Consulting

- Fact sheets, FAQs, etc. are slated to be released over the next few months.
- Outreach coordinators are being added in demonstration counties
- There will be a technical advisory workgroup.

New America Media: Regional Coalition Opportunity

Victoria Ballesteros, Director of Communications, TSF

- Given the strength and importance of ethnic media in California, there is a new TSF project with New America Media; Harbage Consulting is also a part of it
 - New America Media will hold journalist briefings in each of eight CCI demonstration counties.
 - Establishing a fellowship for ethnic media reporters
 - Provide op-ed pieces to ethnic media
 - New America Media will engage with regional coalitions

General questions from participants on the call:

Medi-Cal expansion: how long will the asset test apply? We will get an answer to that.

L.A.: Harbage Consulting will hire two outreach coordinators for L.A.

What closed captioning and ASL resources will be available to deaf and hard of hearing individuals? Harbage replies that they expect to be fully accessible in all webinars and materials.

ILCs: any and all ILCs should let Harbage Consulting know if they would like some training. Provide requests to www.calduals.org Harbage has been working ILCs in demonstration counties. Jo Black volunteers to take any and all information to the ILC conference in February.

Spring and Fall Community of Constituents Conferences

- Community of Constituents: California Collaborative, regional coalitions, AGENTS for Change
- Planning calls: third Friday of the month: 10:30 AM (Jan. 17, Feb. 21, March 21, and April 18 for Spring conference; May 16, June 20, July 18, August 15, and September 19 for the Fall conference)
- Planning team: each coalition helps to plan one conference each year.
 1. Spring team: Alameda, Santa Clara, Los Angeles, Yolo, Diversity Network, Central Valley Coalition (formerly Elder Abuse Prevention Roundtable), Kern, San Diego and Monterey Bay. Spring conference: April 24, Sacramento Convention Center
 2. Fall team: San Francisco, Orange, San Mateo, Stanislaus, Riverside, Bay Area Sr. Health Policy, Ventura, Nevada, Tri-County (Santa Barbara, San Luis Obispo, and Contra Costa). Fall conference: September 30, Sacramento Convention Center

California Collaborative Report

- A brief history: in its fourth year.
- Each regional coalition will have a liaison to the Collaborative to raise issues and ask for assistance in getting Sacramento/Capitol information
- CCI counties: the Collaborative will identify and track problems and challenges. We'll do this through regular calls to regional coalition leadership, plus agenda items on Friday mornings.
- Web site: www.ccltss.org (send calendar announcements, fact sheets, county plans, etc. and we will link to them).
- Although Jack Hailey didn't mention this during the call, please set up a link to the Collaborative website on your coalition website. The Collaborative's website links to the Community of Constituents page on TSF's website

Future Call Topics

- A survey will go out soon to all regional coalition leaders asking for a ranking of top choices for future calls. Possible topics:
 - Rural expansion of managed care: how do we educate consumers? What provisions for network adequacy are there for specialty care? Behavioral health and substance abuse?
 - Budget issues: how does/will the budget for 2014-15 treat Older Californian's Act programs, sequester funding, CBAS, MSSP sunset
 - How do you sustain your network given budget and regulatory limits, such as Older Americans Act regulations?
 - Mental health programs in the ACA – an update
 - How regional coalitions are engaging with local health plans
 - Lessons learned from early enrollment in the first five CCI counties
 - How do health plans deal with chronic care management? E.g., in the first five counties of the CCI
 - ADRC initiative – how are others engaging that model?
 - Office of Innovations in CMS put out funds last year– are there any grantees working on those projects? If so, what's happening?
 - Share how care coordination going between social and medical in CCI counties/Cal MediConnect
 - TSF's work helping counties and CBOs market services to health plans: how is that going?
 - Hear back on New American Media project

Kali Peterson noted in closing:

- Send additional ideas for topics or speakers to Jack
- Please sign up for the Google Group if you haven't already: send a note to mariya@gacinstitute.org

All calls for the remainder of 2014 will be on the first Thursday of the month from 9:30 to 10:30 a.m. The next calls are:

- *February 6*

- *March 6*

Agendas should go out two days before each call. *Regional coalitions are welcome to include additional members on the calls, whenever topics are of interest.*

