

**LONG TERM CARE COORDINATING COUNCIL**

*Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities*

**DATE: THURSDAY, February 12, 2015**

**TIME: 1:00 p.m. to 3:00 p.m.**

**LOCATION: 1 SOUTH VAN NESS AVENUE / MARKET  
2<sup>ND</sup> FLOOR, ATRIUM CONFERENCE ROOM**

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- Present:** Abbie Yant, Akiko Takeshita, Amie Haltman-Carson, Anne Hinton, Anne Quaintance, Anne Romero, Benson Nadell, Bill Hirsh, Carla Johnson, Cathy Davis, Cindy Kauffman, Jacy Cohen, Jennifer Walsh, Jessica Lehman, Jonathan Cheng, Ken Hornby, Margaret Baran, Marie Jobling, Mivic Hirose, Moli Steinert, Noelle Simmons, Ramona Davies, Traci Dobronravova, Valorie Villela , Victoria Tedder
- Absent:** Anna LeMon (Nina Maruyama), Cathy Spensley, Eileen Kunz, Kelly Dearman, Kelly Hiramoto, Marlene Hunn, Patricia Webb, Sandy Mori, Steve Fields, Tom Ryan, Twima Earley
- Guests:** Chip Supanich, Martha Peterson, Rose Johns, Laura Liesem, Patty Clement-Cihak
- DAAS:** Shireen McSpadden, Melissa McGee
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**WELCOME & INTRODUCTIONS**

**ROLL CALL – ATTENDANCE**

**ACTION**

MOTION: That the LTCCC meeting minutes of January 8, 2015 be approved.

Vote: All in favor, with no changes.

**ANNOUNCEMENTS**

Margy informed the group that the IHSS Consortium has entered into contract with Health Plan of San Mateo to be the IHSS provider in the county. The goal is to expand the contract and help keep folks at home in San Mateo County.

Carla announced the new website [www.ada25bayarea.org](http://www.ada25bayarea.org). This website will list events in the Bay Area to celebrate 25<sup>th</sup> anniversary of signing of the Americans with Disabilities Act (ADA). It will include events, links, and resources. Carla's office requests that they be notified of any events to add to the website.

Last month we had the discussion about the DCIP program. The recommendation of the steering committee was to send a letter to the department heads requesting movement on the program. That letter has been signed by the co-chairs and will go out to the department heads today.

**WORKGROUP UPDATES**

Cindy reminded the group that the workgroup report is only needed if there are action items or the group needs feedback from council. Otherwise, submit written notes to Melissa who will add to minutes. If there is something needing a vote by the Council, please inform ahead of time so we can prepare and put it on the agenda as an action item.

Communications Committee –

Reminder to sign up for Board of Supervisor visits.

Aging and Disability Friendly SF –

The Peer Escort Work Group met on 2-9-15 with Jonathan Cheng of SFMTA at the Paratransit Broker office.

We had learned early December that we received full funding for the Peer Escort Program from the 5310 Lifeline Grant for 10 peer escorts for two years starting 2016.

In the meantime, DAAS has committed funding for the pilot (Senior Companion Program Peer Escort Project) for the first year beginning April 1, 2015.

A timeline has been established for the pilot in 3 phases.

- Phase 1 Recruitment, Pre-Placement Process and Curriculum Development (April 1-July 1)
- Phase 2 Volunteer Training and Orientation (July 1-July 31)
- Phase 3 Volunteer Service Begins (August 1, 2015)

The Senior Companion Program Peer Escort Training Curriculum consists of 6 modules, each for a total training time of 18 hours provided over a 2 week period.

We are looking for escorts who are 55+, who are engaged, community minded individuals and will serve in a “companionship” role and will have a relationship with the center and be a part of the fabric of the center.

Housing Workgroup –

Last meeting was a tour of the shipyard for housing development being planned for that location.

The area is impressive and this is a large scale project with hundreds of units, including a rebuild of a public housing unit. There will be some affordable housing at this site. Want layered subsidies from city to make units affordable at lower income levels.

Margy suggests that the transportation in this area is inadequate. There are plans for new lines to go there, so that there will be increased access in transportation. This will be a multi-use development, which will include commercial and housing.

Nominations Committee –

Reminder that there are currently 4 vacancies on the LTCCC. We currently have 3 nominations. (Nomination form is attached.)

The nominations committee will meet between now and the next LTCCC meeting to move those we have forward.

Finance and Policy workgroup –

Interested in focusing on specific asks for the LTCCC. Last meeting there were 2 main areas discussed.

1 – The Finance & Policy Workgroup is looking for volunteers to facilitate one or more focus groups this spring with consumers or caregivers to better understand how non-MediCal eligible individuals get their needs for long term care met. Please email [Rose.Johns@sfgov.org](mailto:Rose.Johns@sfgov.org) if you or one of your staff is able to assist with this important project.

2 – The group decided it could be beneficial to talk to other workgroup chairs to determine policy issues in your workgroups so we can pick them up. The chair will receive a call from a member of the Finance and Policy committee to discuss.

Cindy reminds the group that as policy issues come up, share with Rose and / or Noelle. Just send an e-mail anytime so it doesn't get away. [Noelle.simmons@sfgov.org](mailto:Noelle.simmons@sfgov.org) / [rose.johns@sfgov.org](mailto:rose.johns@sfgov.org)

Dementia Care Committee –

The group met today. Anne informed group of a HRSA grant with UCSF that will engage organizations in a lot of ways, including workforce, training, Alzheimer's. For the dementia plan, there were community conversations and the issues that were brought forth are now in the final addendum. There have been 9 recommendations, and the meeting today identified the workgroups focused on each area. Workgroups include cognitive tools / urgent and emergent care / behavioral health / dementia care safety net / transportation / public awareness.

\*If anyone is interested in serving on a workgroup, let Melissa know.\*

HIV and Aging –

There will be a hearing at Board of Supervisors, sponsored by Supervisor Wiener on 2/18 at 10:00am on the issue of people with HIV and long term disability who will lose that benefit at age 65. ACRIA is a group from New York that works with HIV and aging issues. They will be providing a 2-day training in SF. \*Flyer attached.\* ACRIA is looking to get HIV and Aging providers in SF involved. Hanna from ACRIA will be reaching out to senior providers. Margy asked about the LGBT and Aging task force, which came out with recommendations and whether those are moving forward. Ken informed the group that at the last meeting, Tom distributed the report and asked the workgroup to review the document and discuss policies applicable to HIV and aging at the next meeting.

Palliative care workgroup –

This group has held 2 meetings, which focused on going through the short and long term goals and objectives. Workgroups in 4 categories have been developed. This workgroup is made up of primarily practitioners in the medical world. If you have interest, please attend. \*Let Melissa know if need meeting information.\* The group wants interchange with healthcare. The group is looking for representation from assisted living / board and care and skilled nursing.

**ACTION – CLF and Home Care Budget Ask**

Last year there was a budget ask but only got funds for the MSO consultant.

The steering committee met with CLF to hear from them about the unmet needs, and what they need for the program.

Two days ago, members of the steering committee met with Kate Howard in the Mayor's office, and this has started moving.

Bill Hirsh commented that he likes that we are asking for something specific and that it is important for advocates to coordinate around budget ask as he sees this as an opportunity for increase in capacity. It is important for us to act in concert with the other groups. Has 3 areas of focus. 1- Feels that the first thing we need to ask is that there be no cuts, and send a united message that means no cuts to any programs, not just no cuts from the city general fund. 2- There needs to be a cost of doing business increase. 3- There needs to be expanded capacity in affordable housing, and using city money to subsidize housing. Bill suggests the Council broaden the ask to support these efforts.

Margy wants a cost of doing business increase of 5%.

Laura explained that CLF is partnering with Brilliant Corners, who holds the leases of the CLF stock of units; therefore the unit is retained at that rate when someone moves out, which is usually due to death.

Cathy Davis wants clarification of the ask; CLF?, CASE? Aging?

Anne informed that department budgets will be submitted on 2/23.

Benson informed that Kate Howard asked whether there are enough slots for these 15 additional people in the CLF ask. If looking at currently available slots, CLF needs to expand to outside of SF, similar to DPH placement. An example also is the Regional Center will the 4 tiered model of funding. For example, Regional Center Level 4 in CLF would equate to CBAS standards. Consider using a tiered rate rather than flat rate.

Traci asked group that based on what has been said, do we expand that ask from LTCCC.

Jessica wants to broaden the ask to include housing and home care and meals. Want to show unity among the seniors and adults with disabilities community and have us echoing each other. For LTCCC, it shows we know we need broad approach.

Ramona suggests that the sequestration language be included in the ask and that it is acknowledged.

Bill Hirsh made a motion that the ask have 3 pieces.

MOTION - 1-no cuts; 2-cost of doing business of 5%; 3-CLF.

Margy seconded.

Discussion – Jessica – should include something about food or housing.

\*VOTE – Council ask is as stated in motion. 3 abstentions. All in favor. Motion passes.

**PRESENTATION – Coalition of Services to the Elderly (CASE)**

Patty Clement-Cihak presented to the group about the CASE platform. Patty distributed letter sent to Anne Hinton and Commissioners with platform and requests. The letter is attached outlining the requests presented by Patty. Areas include community services, case management, free MUNI (including paratransit), and cost of doing business increases.

**PRESENTATION – SCAN grant**

Anne presented information to the group on the mentoring work she and Bill Haskell are doing with 3 counties; Ventura, Stanislaus and Yolo. There was a meeting in October to bring representatives from the counties together with SF. Mentoring is a teaching and learning model. All report out to the group their activities related to CCI. Each site comes prepared with information from questions put to them by Anne and Bill. Questions revolve around “what / who / planning structure / workgroups / staffing. They are all putting together integration plans like us.

The next meeting is 4/1 and will focus on working with the 3 counties on their draft plans. Their full plans are due in December.

Jessica Lehman reported on the town hall meetings, of which there will be five.

The candidates’ forum has already occurred. Future town hall topics include:

Hospital to home on 2/25. Flyer attached.

Transportation on 3/10.

4th – age and disability SF possible topic

5<sup>th</sup> – white house conference on aging possible topic.

**PRESENTATION AND ACTION – SSI Campaign Coalition**

Anne Quaintance presented information on the SSI campaign coalition.

The goal of this campaign is to bring SSI above the federal poverty level by looking at cost of living adjustments. Anne is asking the LTCCC to sign on to this campaign. Letter distributed and is attached to these notes.

Bill Hirsh made a motion for LTCCC to sign on and support the campaign.

Margy seconded.

Vote – all in favor. No abstentions. Motion passed.

**DISCUSSION AND ACTION – LTCCC Policy Agenda**

Tabled until next meeting due to time. Will be on March agenda.

**ANNOUNCEMENTS**

Benson informed council of current issue at Ombudsman office. The office is currently flooded with complaints from skilled nursing and rehab centers. They are receiving 5-10 cases per day of patients who are discharged early, and he feels this is a big issue in Sf right now. They receive calls from all the major SNF’s in SF, including Kindred / Jewish home / Grove Street.

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**NEXT MEETING: Thursday, March 12, 2015, 1:00 – 3:00pm  
1 S. Van Ness Avenue, 2<sup>nd</sup> floor, Atrium Conference Room**

9: 30 AM **Welcome**

**Managed Long Term Services and Supports (MLTSS)**

Rebecca Schupp, Chief, LTSS Branch, Long Term Care Division, DHCS

[Rebecca.Schupp@dhcs.ca.gov](mailto:Rebecca.Schupp@dhcs.ca.gov)

- What is MLTSS in CCI counties, in non-CCI counties, and in the 28 official rural expansion counties?

Under MLTSS, a managed care entity is responsible for home and community based services and institutional care. In CCI counties, MLTSS provides four services CBAS, IHSS, MSSP, and skilled nursing homes. In non-CCI counties, there is no MSSP or IHSS provided through plans. However, in non-CCI counties, plans do provide CBAS and some plans are responsible for SNFs.

- How has MLTSS changed service delivery during the past four or five years?

As a concept, MLTSS had not been integrated into service until 2014.

- What changes do you see coming to MLTSS in the next few years?

DHCS anticipates that managed care will result in better coordination. We also want smoother discharge from hospitals – with one central entity coordinating care.

- Care plan options (CPO): how does that work

Plans can contract with others to do case management, such as MSSP doing additional care coordination. DHCS sees this option expanding to more services

- Are only medical providers paid through MLTSS?

Any provider can be paid through LTSS. However, IHSS providers, in general, continue to be paid through the public authority except in the case of “qualified agencies” – MOUs may be in place to pay them through health plans.

- How do 1915 waiver services work under/with MLTSS?

Recipients of most 1915 waiver services stay in those services and receive MLTSS through the local health plan

- How are MLTSS efforts being evaluated?

Doing ten site visits and then will issue a short report on best practices and challenges. DHCS would also like to do a study of coordinated care, including plans and service providers. In addition, DHCS would like to do some comparisons of CCI and non-CCI counties – a follow up to the California Medicaid Research Institute study. See:

[http://thescanfoundation.org/sites/thescanfoundation.org/files/camri\\_58\\_county\\_report.pdf](http://thescanfoundation.org/sites/thescanfoundation.org/files/camri_58_county_report.pdf)

- How can local stakeholders (consumers, providers, advocates, and local government) be involved in delivering, shaping, and evaluating MLTSS efforts?

There will be expert/stakeholder workgroups; plus, there will be stakeholder involvement in the effort to consolidate 1915(c) waivers

Discussion after Rebecca left the call:

- What's happening now with the "SPD" population? Are others in non-CCI counties finding confusing situations as SPDs navigate their options? For example, as an SPD consumer ages into Medicare, they can go back to fee-for-services, and if they do, would they lose benefits such as transportation? Tatiana Fassieux asks that people contact her with other similar questions and experiences – and how to sort those out.  
[TFassieux@csuchico.edu](mailto:TFassieux@csuchico.edu) This is a challenge to understand, to explain, to navigate, and to find the time to assist consumers needing assistance.

10:00 AM **Health Plan Contacts for Advisory Boards  
Legislative Committee Chairs and Vice-Chairs by Coalition  
Regional Coalition Contact List**  
All should be attached with agenda for today's call

10:10 AM **Coalition by Coalition Look: 2014 Accomplishments/2015 Projects**

- Bay Area Senior Health Policy Council, comments by Angelin Barrios and Katherine Kelly: [abarrios@cei.elders.org](mailto:abarrios@cei.elders.org) and [kkelly@onlok.org](mailto:kkelly@onlok.org)

Hosted a forum in 2014 to bring together advocates from all Bay Area counties. In 2015, the forum will include more counties, including Napa and counties farther from the Bay Area. One of the challenges is having active participants on the planning committee plus a team of staff to carry it out. All planning meetings are set in advance and last no more than an hour. The save-the-date for the forum will be ready in March: 2015 forum focus will be the safety net issues as well as the needs of the near poor.

- In March: Alameda County, Orange County and Riverside County

### **SCAN Foundation Update, Kali Peterson**

- Q4 report review is under way. Thanks to all for patience with the transition to a new reporting system.
- In reviewing Q4 reports, it's clear that coalitions are doing many wonderful, replicable things. Strongly encourage all of the coalitions to share information with each other. Let others know what you have been working on. No need to wait for the once-a-year oral report
- Attendance on monthly calls: expectation is that at least two people representing two coalition member organizations will be on the call.
- April 2 conference agenda is taking shape.
- April 1 those counties working together on county planning will meet (San Francisco, Yolo, Stanislaus, and Ventura); networking dinner will be that evening

### **Collaborative Update, Jack Hailey**

- Registration for the April 2 conference is open; check with your coalition leader to determine who the delegates are from your coalition.
- The Senate Select Committee Report and the 2014 *Scorecard*, with Suzanne Reed (Office of Senator Carol Liu), Robert MacLaughlin (Assembly Aging and LTC Committee), and Susan Reinhard (AARP Public Policy Institute), Friday, February 6, 9:00 AM
- Introduction to Claudia Crist and Hannah Katch, DHCS, Friday, February 13, 9:00 AM
- County by county look at the CCI, Friday, February 13, 9:30 a.m.
- The proposed state budget, Adam Dorsey, Department of Finance, Friday, February 20, 9:00 AM
- Use same call-in number and PIN for Collaborative discussions as for the regional coalition monthly calls

10:25      **Roll call**

10:30      **Adjourn**

Notes:

The next calls, first Thursdays of the month, from 9:30 to 10:30:

- *March 5*
- *April 2: no call, it's the day of the Community of Constituents conference*
- *May 7*

Agendas go out two days before each call. *Regional coalitions are welcome to include additional members on the calls, whenever topics are of interest.*

#### Call Participants:

Rebecca Schupp, DHCS

Alameda County: Karen Grimsich, Patricia Osage, Sheri Burns, and Tracy Murray

Orange County: Christine Chow and Jackie Mack

San Francisco: Melissa McGee

San Diego: Brenda Schmitthenner, Jenel Lim, Louis Frick, Rogelio Lopez

Bay Area Senior Health Policy: Katherine Kelly and Angelin Barrios

Riverside: Renee Dar-Khan and Paul Van Doren

L.A.: Dawn Lovelace, Sherry Revord, Jason Moore, Anwar Zoueihid, and Nancy Volpert

Santa Clara: Marilou Cristina, Cara Sansonia, and Sonali Parnami

Yolo: Sheila Allen, Fran Smith, Elizabeth Yeh, and Valerie Olsen

Chico: Forest Harlan, Sarah May, and Tatania Fassieux

Central Valley: Marlene Hubble,

Stanislaus: Dianna Olsen and Maria Profeta

Nevada County:

Monterey Bay: Elsa Quezada and Sam Trevino

Ventura County: Sue Tatangelo, Monique Nowlin, and Blair Craddock

San Mateo: Marsha Fong and Cristina Ugaitafa

Service and Advocacy: Jennifer Griffin, Barbara Finch, and Daniel Anderson

Co. Co. Co.: Debbie Toth and Ella Jones

TSF: Kali Peterson, and Sarah Steenhausen

GACI: Jack Hailey