

LONG TERM CARE COORDINATING COUNCIL

Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities

MINUTES OF MEETING – REVISED 4/09/14

DATE: Thursday, March 13, 2014

TIME: 1:30 pm to 3:00 pm

LOCATION: BORN Auditorium

Human Services Agency

170 Otis Street

- Present:** Abby Kovalsky, Amie Haltman-Carson, Anne Hinton, Anne Quaintance, Anne Romero, Bill Hirsh, Carla Johnson, Donna Calame, Jacy Cohen, Jennifer Walsh, Jessica Lehman, Kate Toran, Ken Hornby, Margaret Baran, Marlene Hunn, Noelle Simmons, Patricia Webb, Tom Ryan, Traci Dobronravova, Val Agostino, Victoria Tedder
- Absent:** Abbie Yant, Akiko Takeshita, Benson Nadell, Cathy Davis, Cindy Kauffman, Eileen Kunz, Kelly Hiramoto, Marcia Peterzell, Marie Jobling, Mivic Hirose, Moli Steinert, Sandy Mori, Steve Fields, Twima Earley, Valorie Villela, Vera Haile
- Guests:** Chip Supanich, Debbie Tam, Jeffrey Mashburn, Kelly Dearman,
- DAAS:** Bill Haskell
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I. WELCOME & INTRODUCTIONS

II. APPROVAL OF MINUTES

MOTION: That the LTCCC meeting minutes of February 13, 2013 be approved.

Vote: All in favor.

II. GENERAL ANNOUNCEMENTS AND UPDATES

- Paratransit fares will be increased from \$2 to 2.25 per one way trip. This is across the board for all paratransit trips. This would be effective on July 1st. Muni services will also go up.
- SDA is working for free Muni for seniors and people with disabilities – low and moderate income level. Jessica Lehman will send information about budget hearings on this topic.
- SDA is working on the problems of elevators breaking down.

LTCCC WORKGROUP UPDATES

- Housing and Services WG met in February. Second meeting on March 27th. Focus on MOH Consolidated Plan.
- Aging and Disability Friendly SF met on March. Discussed transportation. Next meeting will be April 3rd. Employment, economic security. Will be the topic.
- Shireen McSpadden mentioned that an offer will be made on the position will provide staff support for these WGs.
- Anne H mentioned the presentation to the HC subcommittee and a presentation to the full Health Commission next Tuesday, March 18th.
- The BOS presentation on the LTCI Strategic Plan is Thursday, March 20th. LTCCC Members should thank the BOS members for the hearing and to make the ask for the \$200,000 and the \$2 million for the CLF.

III. INCREASING BUSINESS ACUMEN FOR COMMUNITY BASED ORGANIZATIONS

Anne Hinton and Bill Haskell explained the ACL training for CBOs in SF.

An MSO is an entity that is formed to do the advertising, the billing, the contract development, the business component and the technology. This is the core for the selling of the products that would be included.

A significant amount of TA has been provided by ACL. Partners in Care is coming to SF to explore the possibility of one MSO for the state. Partners in Care has some of the same programs that we have to market. This will be an opportunity to meet with June Simmons and explore what is possible.

Questions:

1. This is going to be challenging and interesting to do one MSO. This would not be statewide. We would consider the evidenced based programs and other services that would address the needs of clients who need LTSS.
2. Is the goal would be to have Managed Care Health Plans, ACOs, Health Insurance Companies, and Physicians Groups to purchase these services.
3. How does DPH get LTSS? That can be posed to Roland Pickett at the next LTCCC meeting.

IV. FORMATION OF AN LTCCC SPEAKER/OUTREACH PROGRAM

Jennifer Walsh, Anne Quaintance, and Ken Hornby explained the need to form a Speakers Program. This will help the LTCCC to be a more well-known resource in the community. It is important to get out into the community to let people know that we are here. The presentations on the LTCI Strategic Plan to the BOS is a start in this effort. There will be more requests for presentations from task forces and councils as well as the BOS and the DAAS Commission.

There will be a training for all people who want to participate. Resources and materials will be provided.

People interested

- Anne Quaintance
- Ken Hornby
- Kate Toran
- Bill Hirsh
- Jennifer Walsh
- Traci Dobronravova
- Anne Hinton
- Carla Johnson
- Amie Haltman Carson

CONCERN: What is the message for consumers that we are connecting with? How are we over the long term going to communicate with the consumers. There must be more than what goes on in these LTCCC meetings. What are the issues? What is relevant to consumers – older adults and adults with disabilities.

How can consumers engage in these conversations at the LTCCC?

There may be needs assessments in the community which could be brought back to the LTCCC.

Most people are going to be interested in the service areas and not the policy areas. This is going to be a different focus for the LTCCC.

The work that has been going on here – like the work on livable communities – is one area that would be interested to the community. Also, the dementia care and Alzheimer’s work would be interested to the community.

Focus of outreach effort: We might want to have a chart about how to access LTSS. Where are the information and referral points? The focus of the meetings may be on where people can get information about services available to them: (1) DAAS integrated intake unit; (2) online; (3) at other community locations. The redesign of the LTCCC web page will help a great deal.

The task of the Communications Workgroup is to make this outreach program accessible to the community. A training for this new program will be arranged in the next few months.

V. THE SCAN FOUNDATION REQUEST RE CALIFORNIA COLLABORATIVE MISSION AND PRINCIPLES

Donna Calame explained what the California Collaborative, which is. This is a policy group with extensive participation that can have an impact on policy areas. They work broadly on policy issues to the state legislature. The Regional Coalitions represent 19 jurisdictions across the state. Also funded by the SCAN Foundation.

The intent is to transform the system of care in California. Request to have all regional coalitions vote on this mission and principles.

We could acknowledge more support for the people who actually provide the services.

MOTION: That the LTCCC adopt the following MISSION AND PRINCIPLES of the California Collaborative for Long Term Services and Supports.

VOTE: All in favor.

The Collaborative Mission:

The California Collaborative advocates for the dignity, health and independence of Californians regardless of age who experience disabilities, functional limitations or chronic conditions and who use long-term services and supports.

California needs a system of high-quality, cost-effective long-term services and supports that strengthen the person, his or her family, caregivers, circles of support, and the community at large. That system must promote the person’s well-being and social participation, promote economic independence, prevent impoverishment and remove barriers to employment. The Collaborative will use several strategies, including public education and awareness, to further its mission.

The Collaborative Endorses a System of Long-Term Services and Supports Based on the following Ten Principles:

1. Dignity: The services are grounded in respect for the person who uses them and driven by the preferences of that person.
 2. Choice: Access to all types of services is provided on an equal footing.
 3. Flexibility: The services are comprehensive and flexible enough to meet changing needs and incorporate new modes of service and supports.
 4. Quality: Public funding and oversight that values and rewards high-quality care.
 5. Legality: The services are consistent with the legal rights of individuals who use them.
 6. Cultural Competence: The services are appropriate and responsive to the needs of unserved and underserved populations.
 7. Accessibility: The services and information about them are easy to locate and use and are physically and programmatically accessible.
 8. Affordability: The services are cost-effective for the person and the system.
 9. Inclusive: The system recognizes and supports the crucial role of high-quality paid and unpaid caregivers, including family caregivers, and emphasizes the importance of workforce development and training.
 10. Independence: The services support maximum independence, full social integration and quality of life.
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Regional Coalition Conference Call Summary
Thursday, March 6, 2014 – 9:30 to 10:30 AM

9: 30 AM Talking with Health Plans, Abbie Totten, Director, State Programs, California Association of Health Plans (CAHP) atotten@calhealthplans.org

- Invite health plans to your meetings. Get to know them now ahead of CCI expansion to other counties.
- Question: how are plans looking ahead to the In Home Supportive Services (IHSS) change the governor is proposing? Is this on their radar? Answer: From our perspective, it's a union and beneficiary issue, so we are tracking it. We share the fear that there won't be enough providers.
- Question: we noticed that we and the plans speak different languages. What is CAHP doing to bridge that communication divide. Answer: Agree with those who note the jargon of health plans – we encourage plans to speak without jargon. If anyone can put a document or webinar together about this disconnect – and ways around it – please do.
- Question: in Alameda County, we've been meeting to discuss definitions of "case management" – some concern there will be duplication of effort. Answer: this is a question that is of great concern: e.g., bringing mental health into an individual's case often means that the plan and the county mental health services need to coordinate. Also, look at the plans' contracts, because there are definitions there. There may not be a universal definition of case management; there is some variance from plan to plan.

Comment: case management does vary greatly county by county. Can all plans get on a call to discuss some of the case management that's going on in programs such as Multi Service Senior Project (MSSP). Abbie says she will be glad to put that together.

- Question: how are plans doing with home and community based services. The progress seems to be in Coordinated Care Initiative (CCI) counties and in county operated health plan counties. In other counties, there doesn't seem to be as much interaction. Those who are engaged see the value of home and community based services.
- The SCAN Foundation (TSF) is keen to work with the plans on glossary of terms or other communications challenges.

10:00 AM Overview of two coalitions' 2014 goals and projects:

- Long Term Services and Supports (LTSS) Stakeholder Advisory Group (Riverside), Renee Darkhan, RDARKHAN@co.riverside.ca.us

One focus is on least restrictive settings; the coalition is doing this and other work with the ADRC (Aging and Disability Resource Connections)

Working on transitioning people from institutions to the community.

Working on a universal referral form.

Addressing fragmentation.

- Aging Services Collaborative of Santa Clara County, Lori Andersen loria@healthtrust.org

Our coalition is six years old; started as a provider organization.

1. LTSS CCI work – working on materials development
2. Local budget proposals – poll members every year and “advocacy and leadership” are the goals most important to members
3. E.g., senior centers and how they are funded
4. We’re mainly a volunteer organization – spending time on “transitional and organizational effectiveness work” – with a leadership council and a communications plan. Have an AGEnts for Change project.

Also, working on coding in advance of January enrollment.

Budget push: Older Californians Act, report from Wendy Peterson

wendy@seniorservicescoalition.org

Last call there was interest in advocating reinvestment in Older Californians Act programs. California Association of Area Agencies on Aging (C4A) is organizing a concerted effort around the budget process.

Wendy will set up a conference call: if you are interested in being on a conference call to discuss this budget strategy, please let Wendy know – email is above.

Comment from Steve Schmoll in Santa Clara – his Area Agency on Aging sent their own letter to the Legislature urging reinstatement: he understands that legislative budget subcommittees may add to the governor’s budget request and make the local assistance into a block grant.

Update on the technical advisory role from Harbage Consulting via Jack Hailey

For more information, contact Ryan McDonald, Strategic Communications and Outreach, Harbage Consulting, ryan@harbageconsulting.com

The Harbage team: <http://harbageconsulting.com/who-we-are/our-team/>

Harbage Consulting is currently finalizing contracts for the Technical Advisor candidates. Once candidates agree with the contract and sign, they are free to start as soon as they're ready. All will be available for a few calls to coordinate their starting their jobs. If coalitions in demonstration counties haven't given Ryan their candidates yet, that they should plan on getting names of candidates to Ryan ASAP. They aren't in jeopardy and haven't lost any ground, he just need candidates soon. His email is above this paragraph.

April 24 Community of Constituents Update

- Registration is open; we ask that any person interested in coming, contact your regional coalition leader.
- To maintain an emphasis on networking and to accommodate 19 coalitions, we ask that coalition leaders identify a delegation of two of three people to attend. Regional coalition leaders will invite those individuals to register for the conference. Coalition leaders are asked to provide Jack with the names of each coalition’s delegation.
- Again, the emphasis of this conference is on networking, and to do so, with 19 coalitions, we have to limit the number coming from each coalition.

Collaborative announcement: please include us in any “listening session” you do on CCI, Cal MediConnect, and other Capitol issues.

- San Francisco had a session with 300+ people. Lots of confusion expressed. A huge amount of outreach needs to be done.

- Visit the S.F. public authority's web site for more information about the day www.sfhsspa.org or contact Donna Calame: dcalame@sfhsspa.org

The next calls will be on the first Thursday of the month from 9:30 to 10:30:

- *April 3*
- *May 1*
- *June 5*

Agendas should go out two days before each call. *Regional coalitions are welcome to include additional members on the calls, whenever topics are of interest.*

Participants

Senior Services Coalition, Alameda Co

- Wendy Peterson
- Sheri Burns
- Tracy Murray

Orange Aging Services Collaborative

- Patty Mouton
- Christine Chow

S.F. LTC Care Coordinating Council

- Bill Haskell
- Donna Calame

San Diego LTC Integration Project

- Brenda Schmitthenner
- Jenel Lim
- Louis Frick
- Rogelio Lopez

Bay Area Senior Health Policy

- Kathrine Kelly
- Alberto Ortega

LTSS Stakeholder Group – Riverside

- Renee Dar-Khan
- Ronald Stewart

L.A. Aging Advocacy Coalition

- Dawn Lovelace
- Sherry Revord
- Anwar Zoueihid
- Edwin Vinton

Aging Services Collaborative, S. Clara

- Lori Andersen
- Steve Schmoll
- Marilou Cristina
- Nayana Shaw
- Sonali Parnami

Yolo Healthy Aging Coalition

- Sheila Allen
- Peggy Goldstein
- Fran Smith
- Anson Houghton
- Frances Gracechild

Diversabilty Advocacy Network

- Sarah May

- Betty Carlton

Central Valley LTSS Coalition (Fresno)

- Cynthia Benzler
- Teri Deits

Senior Coalition of Stanislaus County

- Dianna Olsen
- Maria Profeta
- Erlinda Bourcier
- Barry Smith
- Stephanie Giovannetti

Community Living Council, Nevada Co

- Ana Acton
- Ann Guerra

Monterey Bay Aging and Disability Resource Coalition

- Elsa Quezada
- Sam Trevino

Ventura County Evidence Based Health Promotion Coalition

VOICED (Kern)

San Mateo New Beginnings Coalition

- Marsha Fong
- Marilyn Baker-Venturini
- Cristina Ugaitafa

Service and Advocacy Coalition (SLO, Santa Barbara, Ventura)

- Kathy McMillion

CoCoCo Advisory Council on Aging

- Debbie Toth
- Gerald Richards

The SCAN Foundation

- Rene Seidel

GACI

- Jack Hailey