

**LONG TERM CARE COORDINATING COUNCIL**

*Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities*

**MINUTES OF MEETING**

**DATE: Thursday, April 10, 2014**

TIME: 1:30 pm to 3:00 pm

LOCATION: Corona Heights/Candlestick Conference Rooms

SF Municipal Transportation Agency

1 South Van Ness Avenue

- Present:** Abbie Yant, Akiko Takeshita, Abby Kovalsky, Anne Hinton, Anne Quaintance, Anne Romero, Anna LeMon, Bill Hirsh, Benson Nadell, Cindy Kauffman, Carla Johnson, Jacy Cohen, Jennifer Walsh, Jessica Lehman, Kate Toran, Ken Hornby, Marie Jobling, Marlene Hunn, Moli Steinert, Sandy Mori, Noelle Simmons, Patricia Webb, Tom Ryan, Traci Dobronravova, Steve Fields, Val Agostino, Victoria Tedder, Valorie Villela, Vera Haile
- Absent:** Amie Haltman-Carson, Cathy Davis, Eileen Kunz, Kelly Hiramoto, Mivic Hirose, Margaret Baran, Twima Earley
- Guests:** Chip Supanich, Jeffrey Mashburn, Kelly Dearman, Roland Pickens, Tom Nolan, Peter O'Connell, Diana Jensen, Martha Peterson
- DAAS:** Bill Haskell
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**I. WELCOME & INTRODUCTIONS**

**II. APPROVAL OF MINUTES**

*MOTION: That the LTCCC meeting minutes of March 13, 2014 be approved.*

Vote: All in favor.

**II. GENERAL ANNOUNCEMENTS AND UPDATES**

**III. ANNOUNCEMENTS**

- Donna Calame announced that she is leaving the IHSS Public Authority. Kelly Dearman is the new ED.
- Ken Hornby mentioned that so much housing should not be put into market rate housing but into subsidies. There may be a big wave of evictions. HOPWA will also need to be looked at.
- Jessica Lehman is the new co-chair along with Ken Hornby, of the Housing and Services Workgroup
- Dianna Jensen is leaving the Human Services Agency. She can be reached at:  
*diana.jensen@gmail.com*  
*Her phone number is 510-682-6279*

#### **IV. FOLLOW UP ON REORGANIZATION OF THE DEPARTMENT OF PUBLIC HEALTH AND HOW THAT FITS WITH THE TRANSITION TO LONG TERM CARE INTEGRATION FOR THE DUAL ELIGIBLE POPULATION**

Roland Pickens, Director, DPH San Francisco Health Network, reviewed the reorganization of the Department of Public Health (DPH). He explained that the direct delivery of services is part of the San Francisco Health Network. This includes:

- LHH
- SFGH
- Primary Care
- Managed Care (new section)
- Behavioral Health
- Maternal, Child and Adolescent Health
- Jail Health

He explained that Population Health services are in another section of DPH.

The Office of Managed Care is a new position under the San Francisco Health Network and will be involved in the LTCI transition in San Francisco. Most will focus on Medi-Cal enrollees – 80% enrollees in SFHP and 20% under Anthem Blue Cross. Services are moving into managed care. Will oversee contracting process, provide, how bill and get reimbursement.

Contracting and managed care is a new concept for DPH. It must get better at managing capitated populations – case management, data management.

He sees the Managed Care Director being a part of the LTCI Implementation Body and the implementation of recommendations.

Cathy Davis mentioned that CBOs are organizing an MSO. Is DPH developing its own MSO. Is DPH doing this for DPH. Yes, for DPH but there is an opportunity to leverage with other needs that are out in the community. DPH should be invited to join in the MSO discussions.

Moli Steinert asked if it is mandatory for people to sign up for Healthy San Francisco for health coverage? There have been problems with Covered California and enrollment. There is a grace period and no one is being kicked off of Healthy San Francisco.

Steve Fields asked what kind of discussion will be included. HMA did some key informant interviews with CBOs? Mr. Pickens said that discussions would be taking place.

Primary Care Homes are being refashioned into medical homes. This needs to be completed. This will provide a baseline. Following this, there will be some kind of promotion to the public about the resources available at the medical homes. Meetings with the LTCCC Communications Committee will need to occur. The Mayor may be involved in a campaign for hiring older adults.

## V. UPDATE ON THE WORK OF THE AGE AND DISABILITY FRIENDLY SF WORKGROUP

Cathy Spensley and Jeffrey Mashburn presented the work of the Age and Disability Friendly SF Workgroup.

### Advantages of working with the World Health Organization (WHO):

1. It is our process as a community.
2. The only requirement to get started by the WHO is a letter of commitment from the Mayor.
3. WHO network is an excellent resource for support and ideas.
4. Key idea impressed upon us (from Grantmakers in Aging and others)
5. The process should follow a three-legged stool model: Government (Mayor's Letter), Community, Academia working together.

### Where We Are:

1. We are in Step 2 of this multi-year process:
2. Establish mechanisms to involve older people and those with disabilities in all stages of process.
3. Develop a baseline assessment of the age- and disability-friendliness of the city.
4. Develop a three-year citywide action plan based on findings.
5. Identify indicators to monitor plan.
  1. Living and growing list of resources and assets compiled on a Google doc.
    - We meet monthly to develop list of assets and resources and identify potential gaps. Cross-pollination approach with Housing Workgroup and Dementia Task Force, as well as possible future involvement with Communications Workgroup.
  2. Next Steps: Concrete list of assets identified to share with interested parties.

MUNI Ride Program for People with Dementia. Kate Toran mentioned that wants to add to the baseline assessment a ride program for people with dementia. She is talking about a Paratransit Peer Escort System for people with dementia. Kate said that this new WG will start in May 2014. The Paratransit Group Van Program will be analyzed to see how this could be accomplished.

The baseline assessment will go through the end of the year, but any opportunities that come up will be taken advantage of as they arise. Dianna Jensen's replacement will work on this effort.

In California, we're ahead of the pack: i.e., San Diego recently asked for our advice, and they were very interested in our effort in embedding this in our LTCCC.

### Immediate Opportunities:

1. Publicity around being accepted officially into the WHO: We will work w/Mayor's Office
2. Workforce Initiative by Mayor: 1) Continue Platform for Employment, and start a campaign to challenge industry to hire "The Overqualified" (i.e. mature workers unable to get interviews,)
3. Kate Toran's initiative for Group Van: Starting Paratransit escorts for group van, for riders with dementia, who don't have home support. Work group being formed and then looking for funding.

Meetings are the first Thursday of each month from 3:00 to 5:00 pm at DAAS.

Donna Calame suggesting keeping the disability component always in focus. Benson suggested that legislative advocacy be a key component of this project. And Carla Johnson suggested that we

develop an effective means for sharing information, such as a website.

Donna Calame noted that people with disabilities are not well employed and this matter will be included in any future employment efforts.

Benson Nadell mentioned that there need to be advocacy component to this effort. This group needs to support efforts like the effort to change the impact of the Ellis Act evictions.

Can this work be seen? Cathy mentioned that a simple website should be created. Also, it would be helpful if all the existing subcommittee meetings coming up are all placed on the LTCCC website.

## **VI. CREATION OF A PALLIATIVE CARE TASK FORCE**

Cindy Kauffman explained that the Zen Hospice Project is interested in moving into an exploration of Palliative Care needs of San Francisco. She mentioned that Monique Parrish, the Task Force facilitator, has contacted the Mayor's Office for an endorsement. However, this was sent to the LTCCC (as the Mayor's appointed body to provide policy guidance on all long term care issues) for review and to obtain LTCCC involvement. The Zen Hospice Project has obtained \$50,000 from the California HealthCare Foundation. The intention is to create a Task Force of 20 - 25 members.

Cindy explained that they are now looking for a Steering Committee, and for an LTCCC nominee to join the Task Force. They are also looking for someone from DAAS and DPH as well. Cindy explained that Traci Dobronravova has volunteered to serve on this Task Force.

It was suggested that the Task Force could: (1) a representative from Maitri Compassionate Care and (2) a Medical ethicist.

*MOTION: That the LTCCC nominate Traci Dobronravova to serve on the Palliative Care Task Force, now being formed.*

All in Favor

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**9: 30 AM Welcome**

**9:35 AM Sustaining a Network, Marisa Scala-Foley, Administration for Community Living, [marisa.scala-foley@aoa.hhs.gov](mailto:marisa.scala-foley@aoa.hhs.gov)**

Marisa is now acting director of office of policy analysis and development at ACL. Her office is focused on training related to Affordable Care Act (ACA) – especially looking at building the business acumen of networks of community agencies so they can contract with health plans, accountable care organizations, etc.

Her PowerPoint slides are referenced in these notes:

Slide two: presents a dizzying number of opportunities for partnerships of home and community based services with managed care and with others.

Slide three: the goals of the duals demonstration program are better quality of care, better health, and lower costs: this slide compares numbers of people and percent of health care spending by population

Slide four: opportunities for transitions from institutions to long term services and supports: data from aging and disability resource centers/connections (ADRCs)

Slide five: roles of community based organizations (CBOs) in these transitions

- Need for neutral entities to help clients/beneficiaries to choose
- Opportunities to monitor quality of care
- California's duals demonstration client assistance (ombuds) services – the umbrella state contract is with Legal Aid Society in San Diego.

Slide six: Where we spend our time at ACL: provider networks for CBOs; opportunities for packages of services. ACL is emphasizing the network concept: formal network building at community level brings many benefits. Plans want one contract, not lots of contracts, similar to independent practice associations that doctors use – so think networks.

Slide seven: Where CBOs add value: managing chronic disease, etc. (see slide)

Lots of examples of services are on the slide, organized by the topics that plans are focused on.

Slide eight: Where is ACL investing? There have been grants to various partners for several years. Focus is on technical assistance to community based integrated care networks – nine include S.F. and L.A. Intensive technical assistance provided.

(Rather than a grant.) Also working with philanthropic partners.

Slide nine: list of nine networks across the country receiving technical assistance.

Slide ten: Marisa's contact information. They are open to looking at new areas, and ways to provide technical assistance for CBOs. Send your suggestions.

Examples of successful projects: Webinars have spotlighted some: topics include pricing, what do networks look like, pros and cons of establishing a separate 501(c) (3). Link to business acumen webinars:

<http://www.acl.gov/Programs/CDAP/OPAD/TechnicalAssistance/index.aspx>

A few more of these webinars are still to be posted.

Participant refers Marisa to Lydia Missaelides who is working on a project to pilot Community-Based Adult Services (CBAS) as a community based health home.

Participant asks, what are the rolls of the two California grantees (LA and S.F.) in assisting others. Answer: they are working on establishing their own networks. Some have an information technology working group.

Participant asks, any money for ADRCs flowing soon? Answer: all appropriations are under development

Marisa noted another resource: N4A grant has a weekly update newsletter – if interested in subscribing, go to: <http://mltssnetwork.org/>

### **10:00 AM Regional Coalitions' engagement with CCI outreach coordinators and an update on technical advisors: Ryan McDonald, Harbage Consulting**

CCI outreach coordinators: they are “boots on the ground” - they can do presentations to beneficiaries and to providers. They are not policy experts but “how to” people. They can make presentations at senior centers and other venues. They can do follow up.

They are doing a Monday weekly “newsletter” – what’s been happening and what’s coming up. Ryan will send list of all coordinators. Contact him if you need a speaker or other outreach assistance.

Technical advisors: where are we: most coalitions sent candidates’ names to Ryan; we’re finalizing contracts and scope of work – goal is to finish in next week. Advisors will start as soon as possible: 10 hours per week minimum. If you haven’t nominated someone, do it soon please.

### **10:10 AM Overview of two coalitions' 2014 goals and projects:**

- Bay Area Senior Health Policy Coalition, Kathleen Kelly and Angelin Barrios, [abarrios@cei.elders.org](mailto:abarrios@cei.elders.org) and [kkelly@onlok.org](mailto:kkelly@onlok.org)

2014 agenda: a third forum (held February 20) – lots of grass roots and local initiatives were highlighted. Planning now for what’s ahead.

Takeaways from forum: many are focused on strengthening the safety net and on housing for seniors

- Yolo Healthy Aging Alliance, [sheila.allen@yolocounty.org](mailto:sheila.allen@yolocounty.org)

Held a candidates’ forum in February. Anyone interested in organizing a candidates’ forum can seek advice from Sheila.

Annual training is coming up: participants will share information on referrals

September: an aging summit. Representative John Garamendi will be a speaker.

- Budget push: Older Californians Act budget update

Wendy Peterson: please look at legislative subcommittee memberships: if you have a representative on those subcommittees, please send them a letter or visit with them to reinforce the effort to have previously-cut funds in Older Californians Act programs reinstated.

## **10:20 AM SCAN Foundation Update**

- Athan Bezaitis, Communications Manager, TSF, [abezaitis@thescanfoundation.org](mailto:abezaitis@thescanfoundation.org): he needs compelling images in jpeg form for their 2013 report.
- Kali Peterson, Project Officer, TSF

1. The first quarterly reports are now available on CyberGrants, the Foundation’s online grant-making tool. Each Regional Coalition has a “grant seeker” – this person should have received an email from the system letting them know the reports were available on the 1st. Reports are due by the 15th. This report captures work from January 1st through March 31st.

2. In the next week or so, I will be contacting all “Leads” for each Regional Coalition with a survey request. The SCAN Foundation is engaging the help and assistance of the Regional Coalitions and the California Collaborative to learn about the influence and impact of our advocate- and stakeholder-partners on CCI implementation and MLTSS expansion in general. We are beta-testing the survey with a few Regional Coalition partners right now and their feedback thus far has been very helpful to make sure the tool is clear, quick and easy.

Please email or call Kali with questions: [kpeterson@thescanfoundatino.org](mailto:kpeterson@thescanfoundatino.org)

## **Next Calls**

The next calls will be on the first Thursday of the month from 9:30 to 10:30:

- *May 1*
- *June 5*
- *July 3*
- *August 7*

Participants:

Guests:

- Marisa Scala-Foley, ACL;
- Ryan McDonald, Harbage Consulting

Coalitions:

Alameda: Wendy Peterson, Karen Grimsich, Sheri Burns, Tracy Murray

Orange: Mallory Vega and Christine Chow

San Francisco: Bill Haskell and Donna Calame

San Diego: Jenel Lim, Louis Frick, Rogelio Lopez, Lisa Hayes

Bay Area: Angelin Barrios, Katherine Kelly, Alberto Ortega

Riverside: Renee Dar-Khan, Michele Haddock, Lisa Hayes, Caroline Joyce,  
Martha Durbin

L.A.: Carol Lee Thorpe, Dawn Lovelace, Sherry Revord, Anwar Zoueihid, Vivian  
Sauer

Santa Clara: Marilou Cristina, Nayana Shaw, Sonali Parnami, Pauline Martinez

Yolo: Sheila Allen, Peggy Goldstein, Fran Smith

Chico: Forest Harlan, Sarah May, Betty Carlton

Fresno: Cynthia Benzler

Stanislaus: Dianna Olsen, Maria Profeta, Erlinda Bourcier, Stephanie Navarette

Nevada: Ana Acton, Tammy Veralrud

Monterey Bay: Patty Talbot

Ventura: Lindsey Nibecker, Sue Tatangelo, and Kathryn Keogh

San Mateo: Marilyn Baker-Venturini, Cristina Ugaitafa

Service and Advocacy (three coastal counties):

CoCoCo: Debbie Toth, Gerald Richards

The SCAN Foundation: Kali Peterson, Rene Seidel, Athan Bezaitis, Nick Ong-Sun

GACI: Jack Hailey