

LONG TERM CARE COORDINATING COUNCIL

Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities

MINUTES OF MEETING

DATE: Thursday, June 12, 2014

TIME: 1:30 pm to 3:00 pm

LOCATION: San Francisco Public Library

Latino/Hispanic Room

- Present:** Akiko Takeshita, Amie Haltman-Carson, Anne Hinton, Anne Quaintance, Anne Romero, Anna LeMon, Bill Hirsh, Benson Nadell, Cindy Kauffman, Carla Johnson, Eileen Kunz, Jacy Cohen, Jennifer Walsh, Jessica Lehman, Kate Toran, Kelly Hiramoto, Ken Hornby, Marie Jobling, Marlene Hunn, Mivic Hirose, Moli Steinert, Sandy Mori, Noelle Simmons, Tom Ryan, Traci Dobronravova, Victoria Tedder, Valorie Villela
- Absent:** Abbie Yant, Abby Kovalsky, Cathy Davis, Mivic Hirose, Margaret Baran, Patricia Webb, Steve Fields, Twima Earley, Val Agostino, Vera Haile
- Guests:** Martha Huettl, Hugh Wang, Cathy Spensley, Helen Hale, Dustin Harper, Kelly Dearman, Denise Cheung, Maria Guillen, Aaron Low, Joanne Holland, Ramona Davies
- DAAS:** Bill Haskell
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I. WELCOME & INTRODUCTIONS

II. APPROVAL OF MINUTES

MOTION: That the LTCCC meeting minutes of April 10, 2014 be approved.

Vote: All in favor.

III. ANNOUNCEMENTS

- University Mound – close date set for July 10th. There has been activity to prevent the closure. This is part of a larger issue that the LTCCC wants to address. Some people will not be able to age in place and in community. We should look at the Community Placement Plan from 2005. Individuals will have to move somewhere. The LTCCC could write a letter to the Mayor to look at these larger issues, and to investigate why University Mound is scheduled to close. A meeting could be arranged. Eviction notices are set for July 10th.

There will be other residential settings that will be closing. There will be little left in San Francisco. This issue should be investigated. This is a trend that is not going to reverse unless the LTCCC considers the larger issue.

It is necessary to understand what is going on financially with this and other institutions. This issue will be brought back to the LTCCC Steering Committee, which can act on behalf of the LTCCC. A straw vote was taken and anyone can attend who might be interested.

- Kate Toran from SFMTA has asked that MV Transportation be released from their contract with the SF Paratransit Program. A new provider will be in place soon. The structure of the program will be changed. There will be a new provider as of September 1st.

- Bill Hirsh said the Mayor's Budget includes many new initiatives. Many things are yet to be done. Budget Justice will be holding a hearing outside City Hall next Friday. The city has money and it should support vulnerable populations.
- Ken Hornby asked if the LTCCC could develop some policy related to HIV and aging population. This would carry more weight when out advocating on long term care issues. This will be brought up at the Steering Committee meeting. A workgroup should be considered for this topic.
- Margy Baran raised the issue of the 1.5% of Cost of Doing Business increase. This is not sufficient for the nonprofit service providers. Others should be involved in asking for an increase.
- Jessica Lehman said there may be a hearing is coming up on this matter of elevator improvements.
- Marcia Peterzel announced that she is leaving the LTCCC. She requested that Openhouse be designated for her slot on the LTCCC. She also said there could be a group for consumers to explore issues related to LTSS.
- Noelle Simmons gave an update from the LTC Finance and Public Policy Workgroup. The members never landed on any fiscal analysis to explore. It may be that this body could be redirected to policy issues; (1) supply and demand for services for those above Medicare eligibility; or (2) looking at the upcoming state committee on aging and long term care, and the state committee that is being created in Sacramento.
- Cathy Spensley said that the Aging and Disability Friendly SF Workgroup is working toward a transportation grant. The federal Government Accountability Office was in San Francisco and was impressed with the work and intent of this workgroup.
- Ken Hornby announced that the Housing and Services Workgroup will now focus only on Housing. At the next meeting, there will be a vote on the future direction of this workgroup.

REPORT ON SAN FRANCISCO HOUSING AUTHORITY RE REBUILDING AND RENTAL ASSISTANCE, FROM MAYOR'S OFFICE OF HOUSING (MOH)

Olson Lee, from MOH, explained the work at the San Francisco Housing Authority (SFHA): (1) HOPE SF (rebuilding the most distressed family buildings operated by the SFHA; and (2) the rental assistance demonstration program, which is the last federal effort to provide support for low income people. There is little interest in providing additional funds for this purpose. This is a way to provide much better housing for low income residents.

A couple of years ago, the SFHA was deemed troubled and did not have enough money to operate. There was approximately \$200 million in deferred maintenance.

The Administration will allow the SFHA to take a lump sum of money and create subsidies. As the Administration converted from broad to project-based assistance, there is an increase in the amount of assistance that buildings will get.

Project based rental assistance is familiar to housing developers and to lenders. These groups are vital in the reconstruction of public housing and affordable housing. These buildings, with this subsidy, can also attract investment to help improve the buildings as well. There will be substantial rehabilitation of the SFHA buildings, in accordance with the standards of lenders and investors. Once these buildings can be operated as affordable, they can develop budgets for operation and plan for future replacement of major expenditure items like roof or apartment updates.

The goal is to address deferred maintenance and to ensure the buildings can operate well into the future. Also, there will be an effort to ensure that each building has a service connector for each building. There will be an effort to include service connection for the family buildings as well.

MOD is trying to break down the silos between affordable housing and public housing. How can the city help to facilitate the transfer from public housing to affordable housing? MOD will be looking at whether people are in the right kind of housing. This is a major undertaking. 3500 units are needed over a three or four year period. The scope of work is in excess of half a billion dollars. The goal is that all residents are living in appropriate housing, that is better operated and the residents have better access to services that they need. This will be a fundamental shift for the residents and for the city in the long term.

Barbara Smith explained that the SFHA has been struggling over the past 15 years. Limited funds for operating and maintenance have been made available. SFHA had a 7 million deficit last year. There is no way it can do capital improvements and maintenance without the RAD program. Public housing is totally dependent on federal appropriations. This program comes with the same protections for residents that public housing provides. Tenants will pay 30% of their income for rent. SFHA will be managing the property for the next 12 to 18 months, and are struggling with its budget. It hopes to continue to get services to the properties to help the residents. The Services Connection Program is of great value.

Victoria Tedder said that her coalition is happy that the RAD program will be used to renovate the SFHA properties. She is concerned about the designation of buildings for people with disabilities, and the availability of separate buildings for seniors. The problems of crime and drug sales need to be addressed directly. If not, there will be less housing for younger people with disabilities.

What is the process for the LTCCC to address this problem? It is hoped that MOD representatives can attend a Housing Workgroup to continue to explore this issue.

RESEARCH ON THE COMMUNITY LIVING FUND (CLF) AND THE DIVERSION AND COMMUNITY INTEGRATION PROGRAM (DCIP)

Rose Johns presented her research: CLF and DCIP worked together to keep people living in the community rather than in LHH. Take major points from the PowerPoint presentation.

Question: What would be the comparative cost between the CLP model and the typical cost for a nursing home?

Conclusion: For relatively low cost, this program helps people to access services and stay in the community.

The LTCCC has asked the BOS for additional funds for the CLF. This was not included in the budget, but it could be included in the add-back process.

It is interesting to see who it is that is being served by these programs, primarily middle aged men. The findings are enormously interesting from that perspective, and the costs are low to keep people in the community.

LTCCC NOMINATIONS

Marie Jobling announced that the Nominations and Membership Committee had interviewed three candidates for the LTCCC:

- Ramona Davies, Kelly Dearman, Cathy Spensley.

MOTION: That these LTCCC nominations be accepted and sent to the Mayor's Office for appointment.

VOTE: All approved.

LTCCC HISTORY AND MAJOR ACCOMPLISHMENTS

Bill Haskell presented the history of the LTCCC over the past 17 years. See attached.

**Summary, Regional Coalition Conference Call
Thursday, June 5, 2014 – 9:30 to 10:30 AM
Call in number and PIN: 866-215-3402 PIN: 896-217-9013**

9: 30 AM Expansion of Managed Care in Rural Areas

Keith Parsley, Department of Health Care Services, MediCal Managed Care

- 28 counties are in this rural expansion of managed care
- There is a rural expansion stakeholder process – see links below for more information
- Managed care in these 28 rural counties started in 2012-13

- Eight northern counties are in a COHS (county organized health system)
 - about 140,000 enrolled in those eight with Partnership Health Plan – enrollment began Sept 1 2013
- San Benito: Anthem Blue Cross – began enrollment on Nov. 1 2013
- Imperial has two plans (Anthem Blue Cross and California Health and Wellness) – about 48,000 enrolled, began enrollment on Nov 1 2013
- In the other 18 counties, there will be regional models: about 180,000 people in one of two plans: Anthem Blue Cross and CA Health and Wellness
- Of the calls to call centers, a low percentage are those with problems
- Governor’s budget has set a date of September 1, 2014, for mandated enrollment in managed care
- DHCS received lots of comments on draft 90-day notices
- Need to focus on literacy
- [*Jack Hailey comment*: Because 90-day notices haven’t gone out, the September 1 date for mandated enrollment in managed care for seniors and persons with disabilities will likely be pushed back; however, Mr. Paisley is not authorized to say that as the department hasn’t yet said anything other than September 1.]

Resources, provided by Keith Parsley:

<http://www.dhcs.ca.gov/provgovpart/Pages/PlanContactInformation.aspx> Plan Contact info

<http://www.dhcs.ca.gov/services/Pages/PostImpManagedCareExp.aspx> Info on stakeholder process with plan contacts

MMCD.TPGMC@dhcs.ca.gov E-mail box for adding stakeholders or sending agenda items. Use this to respond to this note: “We are preparing for our next Post Implementation Rural Expansion meeting in the coming weeks. If you have any agenda items or topics you would like to discuss during this meeting, please submit them to by COB Wednesday, June 11, 2014. Thank you; Managed Care Team [at DHCS]”

<http://www.calduals.org/> Coordinated Care Initiative

<http://www.calduals.org/implementation/cci-documents/enrollment-charts-timelines/> CCI timelines

Question: Where does Yolo County fit: it’s a Partnership health plan county

Answer: Nothing is changing in Yolo.

See link above to which plans operate in which county.

Question: How is information about the ombudsman program distributed to individuals? Also, have 90-day notices gone out?

Answer: Ombudsman numbers are in all materials.

90-day notices have not gone out. Date not yet set for its distribution.

Question: In calls to ombudsman, what issues have been the raised?

Answer: Access to specialists may be one.

Mandated enrollment of seniors and persons with disabilities (SPDs) into managed care is supposed to begin September 1 in all 28 rural counties – however, 90 day notices aren't out yet [See note above: Sept 1 won't be the start date, but that is not yet official.]

Question: Is any special outreach planned in rural areas: the CHCF report on the SPD transition said this was a problem.

Answer: Not aware of this report, DHCS is talking extensively about outreach. We think our outreach is improving, with phone numbers of plans and others to call.

Overview of one coalition's 2014 goals and projects:

Senior Services Coalition of Alameda County

Wendy Peterson: Three 2014 goals reflect a consensus within our aging and disability communities. We're working on helping policy makers understand the relation of CCI success to a broader set of needs

- Stabilize service capacity – which brings us to advocacy at state and county
- Develop a county-wide comprehensive plan – this is a nexus for our aging and disability coalition
- Prepare for CCI: get the word out

Request: send samples of materials – Response: will send what she can

Bill Haskell's Retirement

Bill, Anne Hinton, and others will continue to work with three counties on their LTSS planning: Stanislaus, Ventura, and Yolo. These counties, with S.F., will form a teaching and learning coalition. Since April 24 – the Community of Constituents Conference, there have been conversations and plans for Bill's presence at the upcoming meetings of S.F.'s three sister coalitions.

Technical Assistance Advisors

Ryan McDonald, Harbage Consulting

- Technical advisors are all nominated; contracts extended and almost all signed (two left in L.A.). They have started this week: will be working with outreach coordinators in each CCI county.

Request: please send a list of the outreach coordinators and T.A. advisories

Question: any plan to expand outreach work in other counties, e.g. rural expansion?

Answer: probably not until after first three years of CCI.

SCAN Foundation Update

County maps of distribution of poverty, Kali Peterson

Appreciation for Angelica Guzman, TSF intern, who took the Alameda County example and did the other CCI counties and the counties that S.F. is working with *Karen Grimsich*: We use our map at meetings to help people see the broad distribution of need throughout a populated county. Helps their work when they call for a “county-wide solution.” E.g., getting public health officials’ attention; getting board of supervisors to understand. Makes a geographic impact as well as a numbers impact; also helps visualize how things will be in the future.

Angelica Guzman: finds data at government census sites – American Community Survey Data. Used ArcInfo software with graduated colors.

Question: AAAs are hoping to use the Elder Economic Security Index. Did you look at it?

Answer: Census doesn’t have 150- and 200-percent-of-poverty data. Counties may have it. The Community Survey Index is a good data set. The Elder Economic Security Index can be aligned fairly close to, say, 235 percent of poverty. These maps start the conversation: gets us beyond just CCI – e.g., we want to prevent people from falling into poverty; our continuum includes prevention.

Please mark your calendars for October 1: the next Community of Constituents Conference; Sue Tatangelo and Christine Chow will be co-chairs.

Collaborative Update

Instead of a CCI/Cal MediConnect workgroup, the Collaborative is taking time during one or two Friday morning meetings per month to discuss the CCI rollout. Regional coalition participants are welcome to dial in for those discussions.

10:30 – Adjourn

The next calls will be on the first Thursday of the month from 9:30 to 10:30:

- *July 3*
- *August 7*
- *September 4*

Agendas should go out two days before each call. *Regional coalitions are welcome to include additional members on the calls, whenever topics are of interest.*

Participants:

Keith Parsley, Department of Health Care Services

Ryan McDonald, Harbage Consulting

Alameda: Wendy Peterson, Karen Grimsich

Orange: Christine Chow

S.F.: Bill Haskell, Anne Hinton, Rick Appleby, Cindy Kauffman

San Diego: Brenda Schmitthener, Jenel Lim, Ellen Schmeding, Louis Frick, Lisa

Hayes

Bay Area Senior Health: Katherine Kelly

Riverside: Renee Dar-Khan, Lisa Hayes

L.A.: Dawn Lovelace, Sherry Revord

Santa Clara: Marilou Cristina, Nayana Shaw, Sonali Parnami

Yolo: Sheila Allen, Fran Smith, Peggy Goldstein, Cheryl Yee

Chico: Forest Harlan, Sarah May, Betty Carlton

Fresno: Cynthia Benzler and Ed LaComb

Stanislaus: Erlinda Bourcier, Linda Loe

Nevada: Ana Acton, Ann Guerra

Monterey Bay: Patty Talbot

Ventura: Monique Nowlin, Lindsey Nibecker, Jo Black

San Mateo: Marilyn Baker-Venturini, Marsha Fong

Tri-County (Service and Advocacy): Jo Black

Contra Costa: Debbie Toth, Gerald Richards

The SCAN Foundation: Kali Peterson, René Seidel, Sarah Steenhausen, Angelica
Guzman

GACI: Jack Hailey