

LONG TERM CARE COORDINATING COUNCIL

Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities

MINUTES OF MEETING

DATE: Thursday, November 13, 2014

TIME: 1:00pm to 3:00pm

LOCATION: Born Auditorium, 170 Otis Street

- Present:** Akiko Takeshita, Anna LeMon, Anne Quaintance, Anne Romero, Benson Nadell, Bill Hirsh, Carla Johnson, Cathy Davis, Cindy Kauffman, Jacy Cohen, Jennifer Walsh, Jessica Lehman, Margaret Baran, Marie Jobling, Marlene Hunn, Noelle Simmons, Patricia Webb, Sandy Mori, Tom Ryan, Valorie Villela , Victoria Tedder
- Absent:** Abbie Yant, Abby Kovalsky, Amie Haltman-Carson, Anne Hinton, Eileen Kunz, Jonathan Cheng (for Kate Toran), Kelly Hiramoto, Ken Hornby, Mivic Hirose, Moli Steinert, Steve Fields, Traci Dobronravova, Twima Earley, Val Agostino,
- Guests:** Cathy Spensley, Debbie Tam, Donna Calame, Kelly Dearman, Laverne Jacobs, Ramona Davies, Rose Johns
- DAAS:** Melissa McGee, Rick Appleby
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I. WELCOME & INTRODUCTIONS

II. ROLL CALL – ATTENDANCE

III. ACTION

MOTION: That the LTCCC meeting minutes of October 9, 2014 be approved.

Vote: All in favor. (Tabled until end of meeting when quorum present.)

IV. UPDATES / ANNOUNCEMENTS / WORKGROUPS

Communications Committee –

Update from Rick Crane, SCAN consultant

The SCAN grant with the LTCCC is working on building capacity in the Council, and future directions and sustainability.

The communications committee is charged w/ working with Rick to achieve the grant goals. LTCI plan includes meeting with external stakeholders regarding findings and plans. Rick will coordinate this effort.

LTCI includes internal stakeholders / Council members. We will conduct a survey of members (later in agenda) including 4 questions, and Rick will then follow-up with a targeted survey.

Website and social media – initially wanted to focus on HSA site; now we will update LTCCC site. The current information is out-of-date, and the site could be a source of useful information.

Noelle Simmons informed the group that the website is an HSA priority. They have started looking for consultant and the procurement process.

Carla Johnson points out that the website should be 508 compliant for people with visual disabilities. Training is available for those who can upload documents so it can be read by the compliant screen reader software.

Rick introduced the stakeholder's meeting, which will be tied to the 10 year anniversary of the LTCCC as a formally established Council.

Cindy introduced the Board of Supervisors sign-up sheet, which was distributed to be passed around.

What are BOS meetings about? Should include education of LTIC and LTCCC, including items we are working on, talking points, and budget requests. Rick Crane will put together an information packet with talking points and other information to be decided later. We need to have conversations about what we want to ask. Do we want increase in community living fund? Need input on what those "asks" are from community.

Bill Hirsh points out that education only can be "awkward" meeting. We need to be strategic with coalitions of community groups. We need to know our "asks" from council early in the game. Be mindful of being pitted against each other. The BOS wants us to prioritize, and coordinate with other groups.

Marie Jobling suggests an action item for next meeting that the Council put something out as an "ask." There will be further discussion during agenda discussion.

Benson Nadell says we need to remember aging and disability issues are back-burner items currently. Make it personal. Relate it back home. Make it more real for the supervisors. It needs to be a coordinated plan.

Margy Baran suggests not discussing LTCI plan as nothing has happened, and would rather talk about CLF or specific things we want from BOS.

Anne Quaintance says she feels that the BOS likes knowing there is such a plan, and we need to remind them what we are doing.

Cindy Kauffman says the LTCI oversight committee discussion needs to discuss movement and we need to determine "asks" for next month.

Sandy Mori states that the Council can't ignore the LTCI plan, but perhaps it is a separate discussion. We need to focus on aging and disability, and the direction we want to move.

Aging and Disability Friendly SF Committee –

Rick Appleby presented the update for the committee.

At the last meeting, the group had presentations from the DAAS integrated intake unit by Jason Adamek, who talked about the plans for a walk-in center at 2 Gough. This would be a "one-stop shop" where consumers could address many needs.

Aaron Low from SF Connected presented on the history of the projects, and what is being done with broadband in SF currently.

The group continues to look at the domains outlined by the WHO.

Cathy Spensley met with representative from AARP. AARP is developing a network and SF is encouraged to join. There may be funding opportunities available, including one to look at indicators.

Next meeting is scheduled for 12/4. Rather than regular meeting, all members and others are encouraged to attend the presentation at the same time on the White House Conference on Aging. (Flyer with detailed information is attached.)

Housing Committee –

Jessica Lehman reported that the last meeting was cancelled due to the Giants parade. Jessica did inform the group of the affordable housing development being constructed at the shipyard. This will be scheduled in January. Jessica will send out information for members interested in touring once confirmed. Carla Johnson pointed out that the funding drives accessibility. If multi-story and has an elevator, all units must be accessible. If no elevator in the development, then the first floor must be accessible
Next meeting is 11/14, 1:00 – 3:00pm at 1360 Mission Street.

Nominations Committee –

Marie Jobling informed the group that there have been 3 appointment nominations pending since June, and although Melissa has followed up several times, there has been no response. Marie requested suggestions / advice? – Cindy Kauffman as chair of the Council will call Nicole Wheaton. She will check on status of appointments, ask if they can be seated pending approval, and discuss quarterly meetings with the Mayor / representative.
Next meeting is pending appointment information.

Finance and Policy Committee –

The workgroup is currently focused on scope of a study with the Controller's office, which is looking at folks just above Medi-Cal eligibility. The October meeting was cancelled to give the Controller's office time to look at data identified at previous meeting. The study will involve a quantitative piece for profile and a qualitative piece, which will be focus groups with consumers and caregivers.
At the next meeting, need to define income brackets and what income bracket is this group in San Francisco.
Next meeting is 11/20 3:30 – 5:00pm at 1650 Mission Street, 5th floor.

Dementia Care Committee – No report.

HIV and Aging Committee –

Bill Hirsch – First meeting was held this week. The group is struggling with who the group is, what the needs are, how to translate ideas into policy recommendations, finding a forum to facilitate communication between HIV providers and Aging providers. At the meeting, the group used LGBT document to move forward. We know the number of 50+ individuals who are HIV positive, but not specifics of needs. I.e., long term disability policy and implications when term out, etc.; housing subsidies – can an individual maintain their current unit, and what is the price tag to that. The goal is concrete recommendations that can result in budget requests.
Next meeting is 12/8, 2:00 – 3:30pm, 1650 Mission Street, 5th floor.

Palliative Care Committee –

No report. The first meeting of this group will be held on 12/19 at 10:00am at 1650 Mission Street. All are welcome.

Announcement –

Jessica Lehman announced that there is a movement to bring the free MUNI campaign back to life. The passage of prop 8 should help the case and it is the right time to push for this. The SFMTA meeting is 11/18 at 1:00pm, which she will attend. On Tuesday 12/2, there will be a rally at City Hall for free MUNI at 12noon, and then the hearing following. Melissa will send to group when receives from Jessica.

Encourage the group to send letters to the MTA directors. Tom Nolan supports this effort. Jessica also reported on the SRO elevator project. There is 250K through the add-back process for this purpose. There will be a hearing in January.

V. PRESENTATION

Legislative update –

There are attachments of legislative updates presented.

Rick Appleby - Local – City departments, including DAAS, have presented their 2015 legislative priorities, and these were accepted.

-There is a priority to reform SSP / state portion of SSI, with the goal to move them above poverty level.

-There will be a sign-on letter that will be distributed.

-We are support any legislation for the Ombudsman's office.

-Funds for APS training around the state.

Cindy Kauffman reported on the Carol Liu bus tour. She is already a champion so good hear all the issues, good seed planting as a lot of issues brought up. Senator Leno was also present.

Cathy Spensley - National - reported that she learned at the GSA conference in DC. that the post-election analysis is that older voters are needed in 2016 election. In fact, both parties need them. In the current congress, the threat is reconciliation as they need 51 votes to pass; entitlements could be vulnerable; could be a constitutional convention – currently have 24 states signed on, but need 2/3. This could result in passage of a balanced budget law, etc.

The future of aging services is the managed care discussion and the need for strategic planning. Non-profit world needs resources to deal with the changes but also need to deal with today. The public / private partnerships are the wave of future.

Victoria Tedder – State –

Prop 41 for VA passed providing 600million for rental housing. AB 523 passed for family housing, which will result in the opening of the affordable housing list, although HUD funding is not exempt from sequestration.

There is concern about senior housing v. disabled housing, and whether they will be pitted against each other. Anne Romero reports there is currently no decision to separate senior and disabled housing.

VI. PRESENTATION AND DISCUSSION

Cindy Kauffman introduced the topic and discussion on agenda planning for the LTCCC. The Steering Committee struggles with relevant agenda items for this group.

The goal is to hear back from group as to what you want, and we want to have conversation.

This is beginning step for setting the policy agenda for 2015-16.

Each member was e-mailed and handed out a page with 4 questions. (Attached.)

Goal is identifying the policy issues both short term and long term.

Given time constraints, this will be on the next meeting agenda to continue.

Sandy Mori states that we are provided a lot of information on workgroups, and we need to continue workgroup updates. The Council needs to think about policy issues we want to promote and want the mayor to know about them. And we then let the workgroups do their work. The workgroup then comes back to Council. She feels our structure works, and we need to be focused and keep at it. We have a track record of the workgroups doing things and having successes.

Benson Nadell says we need to understand the intersection between payor systems and market driven systems. The MSO is looking at this; we are currently not envisioning the LTC system in this regard. Need to get out of what we are talking about and how these discussions interact. We cannot be blind to or ignore the relationship.

Figure out a way to have a policy and then send it to workgroup to figure it out. This can be where things go to get chewed out and brought back to council.

Look at specific, concrete things. Does this go to an established committee or is there some specific policy issue that needs to be addressed / develop task force/workgroup.

Noelle Simmons suggests the group determine our shared vision? Then policy issues follow. LTCI plan lays out policies, but there are no outcome measures in the plan. Need to have a shared set of outcomes so we can see how we have moved the needle. What are we trying to accomplish?

Marie Jobling suggests we look at the issues where there are passions and energies, and is it possible to have more action oriented discussions here at meetings. Which issues do we bring to the council for support?

Cindy Kauffman asks whether we rework this group having more work done in workgroups / committees and then that is brought back to this group.

All the goals could have measurable outcomes when using the policy agenda.

Cindy Kauffman informs the group that we need more participation at steering committee.

For this to be successful we need more participation. Suggestion is that if the chair can't come, send a representative from workgroup.

Steering can tease it apart and how we present it back to keep momentum.

Further discussion will occur at beginning of agenda at next meeting.

VII. ADJOURN

SCAN Regional Coalition Call Summary

**Summary, Regional Coalition Conference Call
Thursday, November 6, 2014 – 9:30 to 10:30 AM**

9: 30 AM **Welcome**, mute and unmute announcement, “hold” announcement

Transportation

Contra Costa County, Debbie Toth, Advisory Council on Aging

dtoth@rsnc-centers.org

Back in 2002, the trip times were too long – some clients riding in excess of 90 minutes. ADA regs prohibited transit companies from charging enough to cover their costs. So, this is what we did:

- 1) Educated ourselves about funding streams – discovered an unfunded mandate
- 2) Got involved at local level: transportation authorities have an advisory body for issues related to seniors and persons with disabilities, so Debbie got on this advisory committee
- 3) Through the transit authority’s paratransit advisory committee, Debbie discovered a sales tax with an earmark for paratransit (that was insufficient).
- 4) Organized around the sales tax – and found partners (bicyclists, et al.) Took a proposal for redistribution of these funds to the transit board and to the county’s four regional transit districts.
- 5) Now the program is fully funded: lessons learned are learn what’s going on, and join with others....
- 6) Mobility management process is now under way – took a long time to get elected officials to support this concept. Federal funding guidelines call for local partnerships and putting the person at the center of transportation planning. This is a new messaging platform for the Co Co coalition.

Riverside County, Richard Smith, Executive Director, Independent Living Partnership and The TRIP program executivedirector@livingpartnership.org

Presents national findings about the numbers and percentages of people who have limited transportation resources

In Riverside County: a survey in 1990s: people wanted free service, 24 hours/7 days a week, that is a rider-centered program. This survey gave rise to the TRIP program. The AAA (through county government) has provided support, including screening those requesting services.

Key elements:

Riders can select their own drivers from among friends

Eliminated dispatch requirements – riders make their own relationship

Reimbursement is 32-cents a mile: sent monthly to the rider

10,000 trips each month for 600+ riders

Usual cost is \$5 to \$6 per trip; much cheaper than taxis or paratransit

There are about 30 TRIP programs around the country – e.g., eastern L.A.;

San Joaquin and Ventura are in the planning process

ilpconnect.org has model documents and more information

The main hurdle is to find stable funding
Voters in Riverside County like this option.

For more information about TRIP:

- See: <http://ilpconnect.org/triptrans/>
- See: <http://ilpconnect.org/trip-riverside/>

Discussion:

Susan Fent, Aging Services Collaborative of Santa Clara County, sfent@ioaging.org
Equity and fairness resonate in Santa Clara County. Ours has focused on senior nutrition transportation. “Livable community concept” guides us. “Mobility management” has a range of services – wanted to go beyond door-to-door ADA services. Added gas cards and bus passes. Are thinking now of retrenching to a narrower target population of the most vulnerable.

Riverside: we have made sure that transportation officials are on the LTSS coalition; this has helped with both knowing where funds are and technical assistance to apply for those funds. Now doing “Car Fit” a preventive measure – a traffic safety program as well as training in efficient use of cars. Having transportation as a primary focus has been greatly rewarding.

Question: Is the social model of transportation (Lyft, Uber) changing things?

Responses: in Contra Costa, we use a lot of volunteer drivers, but they rarely can accommodate wheel chairs; so the funds are used to fill gaps, such as transporting someone who uses a power chair. In Riverside, by having people select their own drivers means that power chairs and other wheelchairs are accommodated. A challenge for mobility management is to have the options available to accommodate all needs. Uber and Lyft probably don’t help TRIP clients, who are of low income. Statewide, there is discussion about accessible travel: Uber pushing back; Lyft is recruiting drivers offering more accessible vehicles; so are some taxi companies.

San Mateo: we have been working with local transit district; the district has been represented on the regional coalition. We’re applying for “New Freedom” grants from the San Mateo transportation district. When we applied, we also found out about resources already present that we weren’t aware of. “Mobility management” is now part of the SamTrans plan. Doing a lot of inquiry now into various ideas. Look into the “V link” on line service.

Los Angeles: 5310 program funding. Answer: “Map 21” money was available but seems to be drying up. A new round of funding is available in L.A.

For more information: <http://www.fta.dot.gov/map21.html>

What happens in cases when drivers don't want to accept funds? Answer: this is rare in our experience.

Overview of coalitions' 2014 goals and projects:

Ventura Evidence-Based Health Promotion Coalition

Mentoring from San Francisco has helped a great deal in our defining our work. E.g., building bridges around LTSS delivery between senior and disability community.

Forming an ADRC became a joint effort between AAA and ILC. Right now we're in a "planning to plan" state; this process brings more people to the table.

Service and Advocacy Coalition (San Luis Obispo, Santa Barbara, Ventura)

We are also working on an ADRC. Mental health issues are a primary focus, including interviewing those in institutional settings to ask if they want to move to a more community-based setting. We are the local Community Transitions/Money Follows the Person contact as well, so that helps in this effort.

General Question for Coalitions in Non-CCI Counties:

Is there a need in non CCI counties for background information about the CCI?

Responses: in Contra Costa County, we haven't had those kinds of calls from constituents. We can go to CalDuals.org for background about the CCI

From Riverside: be prepared in Orange, Alameda, and Santa Clara for how managed long term services and supports (MLTSS) will be administered.

SCAN Foundation Update

No major updates – get those quarterly reports in

Thanks to planning committee and co-chairs of the October 1 Community of Constituents conference

Collaborative Update

- November 14 county by county look at CCI rollout – 9:00
Note: Phone and PIN for Friday Collaborative discussions are same as for this call.
- April 2, 2015: the next Community of Constituents Conference, Sheraton Grand, Sacramento; planning is under way on third Fridays at 10:30
- October 27-28, 2015: the next LTSS Summit and the fall Community of Constituents conference: please add to your calendars now

Announcement:

The next calls, Thursdays from 9:30 to 10:30:

- *December 4*
- *January 8 (note, this is the second Thursday)*
- *February 5*

Participants:

Alameda County: Wendy Peterson, Sheri Burns

Orange County: Christine Chow

San Francisco: Melissa McGee

San Diego: Brenda Schmitthenner, Louis Frick, Christopher Duke

Bay Area Senior Health Policy: Katherine Kelly, Angelin Barrios

Riverside: Renee Dar-Khan, Paul Van Doran, Richard Smith, Martha Durbin

L.A.: Carol Lee Thorpe, Dawn Lovelace, Sherry Revord, Anwar Zoueihid

Santa Clara: Cara Sansonia, Marilou Cristina, Susan Fent, Sonali Parnami

Yolo: Sheila Allen, Fran Smith

Chico: Forest Harlan, Sarah May

Central Valley:

Stanislaus: Dianna Olsen, Linda Lowe, Erlinda Bourcier

Nevada County: Ana Acton, Pam Miller

Monterey Bay: Patty Talbot

Ventura County: Sue Tatangelo, Monique Nowlin, Clare Maddox

San Mateo: Marsha Fong, Marilyn Baker-Venturini, Christina Ugaitafa

Service and Advocacy: Jo Black, Jennifer Griffin, Kit McMillion

Co. Co. Co.: Debbie Toth, Gerald Richards

The SCAN Foundation: Rene Seidel, Kali Peterson

GACI: Jack Hailey