

Palliative Care Workgroup Meeting Notes

Friday, January 23, 2105, 1:00 – 3:00pm

Present: Anne Hinton, Christine Ritchie, Nancy Netherland, Redwing Keyssar, Carrie Huang, Jeff Newman, Bill Verducci, David Zwicky, Anne Hughes, Kelly Dearman, Linda Hoyne

Plan for the meeting was to break out into workgroups.

Workgroups >>>

Advance care planning / community engagement

Resource directory – including a report and gap analysis

Education and training

Finance group

Quality and Standards

For the purposes of this meeting and size of group, some workgroups met jointly. Each group reviewed and discussed the report recommendations related to the workgroup.

Groups shared high points of their discussion with larger group.

Advance Care Planning and Community Engagement / Education and Training

Increased need for understanding of advanced care planning both on a professional and community level.

Important to reach out to the community, including diverse communities. Discussion of CACCC (Chinese American Coalition for Compassionate Care) and extending invitation to Sandy Stokes Chen to join this group. Anne Hughes will extend invitation.

Rec #1 – meets criteria. Expand conversation about sustainability. Discussion around marketing measurement - how do we access whether community is aware?; how do we measure?

Discussion of a public campaign – buses, banner, PSA's. David explained the Hospice by the Bay campaign from this past spring, which is similar to this idea. Campaign focused on "Have you had the conversation?" It is difficult to measure the outreach / effectiveness. Suggestion of perhaps attaching a campaign to an event at end of campaign to gauge effectiveness.

Rec #2 – Discussion in group of members being able to do this within their own organizations currently. Organizations can host the "conversation" with current clients. Could accomplish this within 6 months.

A next step is to involve Barbara Garcia from DPH to the discussion.

Quality / Finance >>>

Rec #1 – Group identified the need to know key players in different health systems. Also consensus on quality standards. Will conduct a survey to identify these areas. Suggest assistance from Abbie Yant and Anne Kinderman for survey questions.

Share information with Hospital Council.

Discussion about talking to payors about quality standards important to them.

Rec #2 – Suggest talking to Commission on Cancer about accreditation.

Red #3 – Discussion around long term care settings. Would like a SNF participant on this workgroup. Melissa will recruit participant from SNF / CAHF. Also, will invite Ria Mercado to join group regarding RCFE's.

Rec #4a – Discussion around training with IHSS. Need to develop training team. Redwing will develop list of potential trainers.

Rec #4b, #5, #6 – Move to Education and Training workgroup.

Next meeting – Melissa will send out Doodle poll with goal of set monthly meeting.