

Palliative Care Committee Meeting Notes

Friday, April 10, 2105, 2:00 – 3:30pm

Welcome and Introductions –

Present: Anne Hinton, Christine Ritchie, Redwing Keyssar, Ramona Davies, Michael Kersten, Lisa Morris, B.J. Miller, David Zwicky, Heather Harris, Jeff Newman, Anne Hughes, Bill Verducci, Daisy Martinez, Ana Pacheco
DAAS: Melissa McGee

Updates / Announcements –

Brian DeVries asked that Melissa present the following: I was hoping to discuss the Retirement Research Proposal I mentioned at our last meeting and seek the support of the Task Force (in the form of a letter) for this project. There would be no financial commitment on the part of the Task Force--only a willingness to assist in recruitment, identification of key personnel, and recommendations for (and participation in--should the Task Force choose to do so) the town hall meetings mentioned. I see these as public venues wherein presentations will be made about the findings (as we have done now in two previous studies, successfully) as well as opportunities for attendees to hear and learn about preparations for serious illness and end of life.

Committee voted to support Brian's proposal, and will submit a letter of support signed by co-chairs Anne and Christine.

Workgroup breakout discussions –

Groups tasked with identifying the top 3 issues / projects and 3-5 month action plan.

Workgroup updates to group –

Education and Training / Community Engagement >>

Action items –

- 1 – Jeff and Redwing will develop a PSA to submit to Chronicle for 4/21.
- 2 – Follow-up on UCSF symposium. Reach out to attendees, and put together a speaker's bureau that includes clinicians, community providers, other types of organizations.
- 3 – Work to develop trainings. Develop a 2-hour training for DAAS staff. Work with Margy Baran on IHSS training.
- 4 – Develop a tool kit for primary care providers, including script and resources for having advance care planning / advance directives discussion with patients.
- 5 – Send a mailing to members to determine who is interested in participating as a trainer / presenter in various areas.
- 6 – Individual organizations should apply for the \$2,000 fund through the California Healthcare Foundation to show and discuss "Being Mortal" within their own organizations.

Quality/Finance Action Planning >>

Action items in red below –

Quality Short-Term Recommendations	
1. Promote measurement of palliative care service quality in acute care hospitals.	<p><i>Tasks:</i> a) inventory how palliative care quality is currently being measured in San Francisco area healthcare systems and hospitals.</p> <p><i>Proposed Champion(s):</i> Steve Pantilat involved with ST Marys, Moffit, SFGH.</p> <p><i>Action steps:</i> List of who is involved from SP-David by next meeting.</p> <p><i>If not everyone is participating, work with all SF hospitals to adopt MWM metric and get their input around benchmarking.</i></p> <ul style="list-style-type: none"><i>a. Start with governance committee for transitional care Figure out contacts at all SF hospitals for quality - Anne will look through the list and e-introduce Christine to the quality folks. By June</i><i>b. Come with a set of queries for the quality folks in May at the next Committee meeting</i><i>c. Outline letter from Committee with queries May/June</i><i>d. Send out outline and share data with Committee by July</i><i>e. Decide on forum vs individual meetings July</i>
2. Promote palliative care training for direct care and front line workers working in social service organizations, home health and home care organizations, and In-Home Support Services (IHSS) providers.	<p><i>Tasks:</i> a) request that the state collect as part of the annual survey process of home health agencies and hospices, information about the proportion of staff certified in palliative and palliative care; b) identify and promote adoption of existing training and educational programs to train front line staff for these organizations.</p> <p><i>Proposed Champions:</i> IOA, DAAS, JFCS, Margy Baran-IHSS Consortium, Steve Decker</p> <p><i>Margy Baran/ BJ/Rebecca Sudore will get together to think about next steps and will report back in June</i></p>

Table 2. Finance Short- and Long-Term Recommendations

Finance Short-Term Recommendations	
1. Develop a data-driven understanding of current utilization patterns in the final 12-24 months of life for a defined population of patients, to promote understanding of the opportunities for optimizing utilization and fiscal outcomes that would likely occur if San Franciscans had broader access to PC across the continuum.	<p><i>Tasks:</i> a) craft a proposal to develop data describing current use of health care services in the final 12-24 months of life for some subset of the Task Force's target population; b) conduct the analysis; c) use data from the literature and the summary of local outcomes described above to estimate probable impact that enhancing access to palliative care would have on health care utilization and health care costs; d) provide this information to stakeholders who have responsibility for developing and funding services for the defined population, and more broadly.</p> <p><i>Proposed Champions:</i> Dr. Heather Harris-SFGH; Dr. Anne Kinderman-SFGH, Administration Champion TBD</p> <p><i>Heather has been trying to obtain data through two routes: SF Health Plan and City/county. Roads have been challenging. Heather will identify who key stakeholders in the conversation and will bring to next meeting in May.</i></p>
2. Identify pilot projects that provide proof of concept that increasing access to palliative care in the San Francisco yields improvements in the quality of care and reductions in the cost of care.	<p><i>Tasks:</i> a) develop a compendium of possible projects that could promote delivery of palliative care to San Francisco residents, through developing new services or by incorporating palliative care delivery into existing programs, such as the Community</p>

Finance Short-Term Recommendations

Care Transitions Program operated by DAAS; b) identify funding sources to support the implementation of one or more of these pilot projects

Proposed Champion(s): Anne Hinton will stay apprised

Consider an education piece around benefits of PC, in this instance the gatekeepers

When rebuilding occurs, involve PC champions/experts regarding integration of PC into education and intake approach- BJ will serve as champion

Next meeting – Friday, May 1, 2:00 – 3:30pm