

Palliative Care Committee Meeting Notes

Friday, May 1, 2105

Welcome and Introductions –

Present: Heather Harris, Anne Hughes, Kelly Dearman, Anne Kinderman, Luba Roniss, Ria Mercado, Ramona Davies, Eric Weiss, Redwing Keyssar, Brian deVries, Michael Kersten, Anne Hinton

Via phone: Abbie Yant, Jeff Newman

DAAS: Melissa McGee

Announcements --

** Brian brought up topic hosting of “Being Mortal;” a project of the California Healthcare Foundation. There are grants of \$2,000 to communities to host a viewing of “Being Mortal” and having discussion following. Heather and Anne have started talking about putting in proposal for the SF Health Network potentially. Brian feels no need for duplication of efforts; at SF State have access to underrepresented groups. There is a specific call to other populations, as current participants are mostly white. The video is not subtitled in any language. They are looking for showings of 50 – 100 people. Suggestion to partner with health centers throughout the city. Ann suggests targeting specific providers who work with populations we want to involve. Brian says there may also be student groups with which to partner. Local students can also be encouraged to invite their family members. Abbie’s suggestion to the group is to watch it first as it is all white.

Brian suggests one way to address this is to have a panel in addition, and this panel can be diverse. Abbie also discusses having sensitivity to death and dying issues; therefore suggesting not to start in southeast part of city. The video and discussion could be tested with a white population, although the focus of the grant is underserved populations. Abbie informs that SFHIP has health equity councils – Asian, African-American, Latino – that would be great partners, and this may be a great place to start. Abbie will contact the health equity councils. Heather Harris will lead from SF General. Hospital council can extend funds with no overhead charge. Eric also suggests involving the Interfaith Council, who may present at monthly Thursday breakfast meeting. This could be a theme for a Thursday breakfast. This is also a method of getting clergy involved and then they may address with their congregations. There was group discussion on having multiple showings – some students / some professionals / some providers. Grantees can ask for up to \$2,000; there are no parameters, want greatest reach. Funding can be used for showing, publicity, food, survey. The foundation will do a 3-month follow-up with participants. Brian suggests that if it is framed as a pilot, there may be opportunity to go back for more funds. Anne Hughes suggests going to the health equity council first, and proceed from there. Does council think it will work with outreach populations?

Abbie informed the group that the hospital council wants to do google survey of Palliative Care in SF. *Any interested volunteers – (Anne Hughes, Brian deVries volunteered) who have information on community surveys send info to Abbie. *

Abbie has health equity council contacts, and will send contacts to group.

Brian would like to see a student / family group included as a piece, and will talk with Heather about including this.

Suggestion that folks also use Rebecca Sudore's website snippets for instructional and discussion purposes.

Should this group be a co-sponsor? – Heather and Anne will talk to group about this. If letter of support needed, then perhaps this is role for group. Members from this workgroup could populate the accompanying panel.

** Question to group whether there have been other efforts for Healthcare Decisions Day – Anne informed group that on April 16, Laguna Honda had a table for employees with information about advance directives and healthcare decisions. They distributed 100 pieces of literature, including a starter kit (Spanish, Chinese, English) and an easy to use healthcare directive form.

Redwing and Jeff were not able to complete the PSA they had hoped to; they ran out of time. Redwing did have an article in Santa Rosa Press Democrat.

UCSF had a table at their information desk.

ST. Francis had a workshop and outreach event.

Hills launched initiative with Medicare Advantage members. Social workers will call patients in advance of annual physical explaining and encouraging them to complete advance directive to discuss with MD at visit.

Review of protocols / membership –

Group was asked to review draft protocols and discuss.

Eric questioned whether these protocols start now. The group agreed that yes, this would be going forward.

The revised protocols are attached for review and comment. Will approve or amend at next meeting.

Update on short term action items from workgroups –

**Education / Community Engagement >>

The group has discussed and would like to move forward with a speaker's bureau. A survey monkey will be developed and sent to all members. Melissa will do this and will coordinate and collect information from respondents.

The group is continuing to develop a tool kit. This is an ongoing project.

** Quality / Finance >>

Want to gather quality contacts from hospitals and providers. Want to examine what are our quality standards? Do we meet our standards? The goal is to learn what folks are doing in the area of standards. This is open-ended.

The group is having conversations about data gathering. Want to gather information and current PHI is needed. There are strong firewalls regarding individual information, and interested in what rights the department already has. All the demographics are needed to look at utilization patterns in the health plans. The death registry is used to determine utilization in last year of life, as a retrospective look back.

Next steps for workgroup actions –

For speaker's bureau -- Redwing will compile list of recommended topics, and will send to members for input and additional suggestions.

Melissa will develop and send survey monkey to group to determine interest and availability. Will send draft survey monkey to Anne Hughes and Redwing for review.

Next meeting – Friday, June 5
Conference line will be available.