

Palliative Care Committee Minutes

Friday, March 3rd, 2:00 – 3:30pm

1650 Mission Street, 5th floor, Golden Gate room

Present: Shireen McSpadden, Christine Ritchie, Jolene Scarella, Rebecca Sudore, Mary Katen, Bill Verducci, Anne Hughes, George Kellar, Cindy Kauffman, Ramona Davies, Jeff Newman, Rachel Main

DAAS Staff: Valerie Coleman

Introductions.

Announcements.

CORRECTION: Anne Hughes was nominated as a Fellow of Palliative Care Nursing (FPCN) from the Hospice & Palliative Nurses Association.

Shireen: There was a VA sponsored event, which included discussions regarding the palliative care needs of veterans; a population with very specific needs that may differ from the general population. Would be a good idea to reach out to them, find a good contact and invite them to a future meeting.

Bill: Sutter Hospital, as well as other hospice programs through the Palliative Care Association, have a veterans specific program that recognizes their contributions as well as their unique needs.

Standing Item on Agenda: if there's anything covered within the Long Term Care Coordinating Council or it's affiliated workgroups that would be beneficial for Pal Care to know.

Explained the organizational structure of the following organizations:

- The Long Term Care Coordinating Council (LTCCC)
- The associated LTCCC workgroups
- Department of Aging and Adult Services (DAAS), and the DAAS Commission

Workgroups (45min)

Outreach & Speakers Bureau:

Discussion:

- Acknowledged the need for Palliative Care 101, outreach to the community through a speakers bureau, and through outreach, and ideally creating/having a resource or tool such as the directory to hand out.
- What's this groups connection with Re:Imagine? It needs to help us achieve the goals that we've already established.
- What is the goal of outreach - to guide to resource directory? (Consideration of the content and then where it will live). Does it make sense to assess the resource directory?
- Build awareness, driving visitors (website and events), define value, ensure accessible language, capturing data, and ongoing maintenance & curation
- Outreach:
 - Speakers bureau (consumers & clinical) and focused on specific groups (faith based, cultural/ethnic groups, social workers, etc.) and would we want to have specific messaging, or allow speakers to share what they're familiar with?

- Could also include: resource directory, marketing (tv, radio, newspapers, etc.), a strategic plan around outreach, simplified advanced care planning tools (for low literacy) & prepare website are specific tools that the group can bring to the community.
- Have a summit or some event?

Summarized Themes:

- Language around engagement vs outreach
- Resource directory needs work but may be challenging and require financial resources – not a high priority at this point
- Partner with Re:Imagine as a way to drive this effort – also, a recognition that there are populations that may not be served by this (i.e. Folks that are actually experiencing serious illness and/or death versus those that are just “imagining” it)
- Long-term marketing strategies
- Utilizing Rebecca’s tools as something to share
- Partner with culturally based organizations to reach diverse populations
- April 16th is National Decisions Day – have an editorial or an article (Jeff offered to write something)

Next Steps: the Re:Imagine meeting is next week, and group will need to develop a timeline and some tangibles.

Gaps Analysis & Resource Directory (notes from Rebecca)

- **Stupski Update:**
 - Gap analysis: working with Joan Teno and steering committee advised by Christine and Anne Kinderman and people from Alameda
 - Decision made about what gaps to look at and data sources made before we got involved
 - Related to strengths of Joan Teno, state data and CMS, decedent data
 - Steering committee making sure that there aren’t glaring gaps and what can we add to that
 - What are the gaps that this first pass won’t address and can we get larger funding for that:
 - Homelessness?
 - IHSS?
 - Rand will do surveys: Experience in the last month of life
 - Phase 1: Survey (3/6/17 Survey finalization)
 - Cultural issues
 - -ocial isolation
 - Phase 2: to get information from DPH where we will ask for additional funding
 - Data for patient needs
 - RTZ has access to patients’ needs

*Review Stupski data → 3-4 months from now

- Help analyze
- Communicate what the recommendations are
- Who do we message the recommendations to (DAAS, Commission, etc.)?
- Additional gaps and how to be filled:
 - 6months from now we will know how much that will cost
 - 9-12 mo plan on presenting on what we have so far to appropriate commissions.

- **Resource Directory:**

- RTZ has access to patients’ needs
 - Family Caregiver Alliance app resources for caregivers (Kathy Kelly)
 - Demo of their app to the SF PC Task force

- DAAS Official website → June 2017
 - Can link someone to RTZ website or database
- Alz resource directory

*Alzheimer's Association → Stupski meeting 3/6/17 and Rachel to send report

-Alzheimer's Association → 30 care providers and 30 caregivers of someone who has died with someone with advanced dementia in 12 months.

-Alz and EOL issues with advanced dementia and speakers and education

- Connecting with health systems
 - (Rebecca) Peg Reidy/Jean UC Denver ask about 60 health services to share data
 - How are different health systems measuring quality?
 - Identifying what are people doing and expectations for quality**
 - Many different registries: Sutter/CAPC/UC PC
 - What questions should be in the utilization
 - Looking for common quality metrics across systems → happening locally
 - UCSF, Kaiser, Sutter, SFGH,
Sutter: AIM has a database that has many data points in it
- Post Acute Care: 8 people on this task force
 - Monique Parish, LHH, ZSFGH
 - Shireen can take items back to that group for things we are interested in
 - First meeting is at the end of the month

Next meeting date:

Thursday, April 6th, 2017, 2:00 – 3:30pm

1650 Mission Street, 5th floor, Golden Gate room