

LONG TERM CARE COORDINATING COUNCIL

Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities

Age and Disability Friendly San Francisco Task Force

MEETING NOTES

Wednesday, April 12, 2017; 2:00pm to 4:00 pm

City Hall, Room 201, 1Dr. Carlton B. Goodlett Plaza, San Francisco

Co-chairs: Aneeka Chaudhry, Kelly Dearman

Present: Cassandra Chan, Dr. Anna Chodos, Al Gilbert, Kimia Haddadan, Mikiko Huang, Janet Standen, Regina Dick-Endrizzi, Arfaraz Khambatta, Julie Klee, Jessica Lehman, Alicia Neuman, Annette Williams, Shireen McSpadden, Steve Nakajo, Sneha Patil, Jeremy Wallenberg,

Staff: Valerie Coleman (DAAS), Rick Appleby (DAAS), Rose Johns (Planning)

WELCOME & INTRODUCTIONS – Kelly Dearman, Aneeka Chaudury

- Call to order 2:10pm
- Ms. Dearman welcomed members and guest.
- Members introduced themselves
- Ms. Chaudry reviewed the agenda noting they would like to hear from all voices, make space for those who haven't spoken.

REVIEW OF 3/8/2017 RECOMMENDATIONS

Chairs and staff reviewed the recommendations from the last meeting (see handout). These are draft recommendations which will be finalized in December. Ms. Coleman's comment is the recommendations look great.

DOMAIN OVERVIEW: Community Supports - Valerie

Ms. Coleman reviewed the Engagement and Inclusion Issue Brief handout: Goals, Assets, Gaps and Recommendations. Noting they've taken some feedback, the attempt has been made to make the brief easier to read with clearer expectations for actions. Given some changes in format, Ms. Coleman walked through the brief in more detail. A reminder was given of the target populations: seniors, people with disabilities, caregivers and people with cognitive impairment. This task force builds off work that came before, dementia friendly effort, DAAS needs assessment and other Age and Disability Friendly experiences.

Topic overview: Ageism and Ableism

Ageism: Prejudiced assumptions based on age, still prevalent despite social awareness of other prejudices. Ageism remains socially acceptable. Ableism: prejudiced assumptions based on

perceived disability. Disability as “bad,” normalizing patronizing behavior and ideas that those with disabilities are incapable and dependent. Topic then is to look at programs and/or policies that foster social integration, opportunities for participation and connection to the community

Task Force members discussed the topic and the recommendations. Some additional examples and ideas included: VanGo, Shop Around (will be added to the Transportation Brief), University of the Third Age in the United Kingdom, importance of a functioning 311 line, movement and dance opportunities, the San Francisco business portal, and City College older adult program. Also discussed was the DAAS Resource and Services Hub at 2 Gough - one stop information and assistance – and the upcoming new website.

Small Group Work: - Task Force members

Small group exercise: 3 to 4 members each, review Issue Brief, make additional comments and/or recommendations. Report back the top two recommendations.

Large Group Review – Task Force Members

Small group recommendations and goals:

- Need to support existing network with cultural outreach and education about people with disabilities and older adults. Need to evaluate how people find out about services and access those activities. Suggested examples of outreach activities include block parties, block by block canvassing, via Office on Resiliency, neighborhood focused activities.
- Emphasize technology, e.g. models from Amsterdam, technology forums, live chat and social media
- Value innovation: Think of what is needed rather than resist because of cost or regulation. Leverage existing funds in new ways.
- Do a better job of matching people with services.
- Intergenerational integration: care centers in schools, integrated arts programs, youth programs outreaching to older adults & helping.

Large group Response:

- Work with religious communities to make places of worship more accessible (despite their exemption from ADA)
- E.g. Santa Clara Linkages program: online volunteer match for seniors rolled out to South Bay villages
- How do we get folks to understand what it is like to be older or disabled? E.g. “Empathy Suit” project at MIT
- Citywide Awareness Campaign for aging and disability

PUBLIC COMMENT:

Anne Quaintance, Meals on Wheels: Need to look at the culture shift away from awareness of seniors and people with disabilities. How was it before? Evaluate how to make the shift to refocus attention.

Cathy Spensley, Felton Institute: “Frameworks” campaign, could plug into their national efforts. Asset as American Society on Aging moves in the direction of advocacy.

ADJOURN: Meeting adjourned at 4:05 pm.

Next Meeting: May 10, 2017; 2:00 to 4:00pm

City Hall, Room 201, 1 Dr. Carlton B. Goodlett Plaza
San Francisco, CA 94102