

## **LONG TERM CARE COORDINATING COUNCIL**

*Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities*

### **Age and Disability Friendly San Francisco Task Force**

#### **MEETING NOTES**

Wednesday, May 10, 2017, 2-4:00 pm

City Hall, Room 201,

1Dr. Carlton B. Goodlett Plaza, San Francisco

Co-chairs: Aneeka Chaudhry, Kelly Dearman

Present: Cassandra Chan, Dr. Anna Chodos, Regina Dick-Endrizzi, Mikiko Huang, Edie Yau, Deena Lahn, Julie Klee, Jessica Lehman, Kristen Mazur, Steve Nakajo, Alicia Neuman, Jesse Nichols, Sneha Patil, Michelle Venegas, Shireen McSpadden, Nichole Bohn, Jeremy Wallenberg

Guests: Rachel Lovett, Cindy Kauffman

Staff: Valerie Coleman (DAAS), Joseph Formentos (DAAS)

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#### **WELCOME & INTRODUCTIONS – Kelly Dearman, Aneeka Chaudury**

- Call to order 2:12pm.
- Ms. Dearman welcomed members and guests.
- Members introduced themselves.
- Ms. Chaudry reviewed agenda along with ground rules.
- Ms. Dearman also went over housekeeping items—members availability for future summer meetings.

#### **REVIEW OF 04/12/2017 RECOMMENDATIONS**

Chairs and staff reviewed the recommendations from the last meeting, all drafts are available on the website: <http://www.ltccsf.org/age-disability-friendly-task-force>. Draft recommendations to be finalized in November.

Comment: In regards to accessibility/inclusion with policies and programs, Edie Yau questioned availability of Sign Language and microphones especially per increase of seniors that are hard of hearing. Jessica Lehman added improving captioning.

Comment: Kelly Dearman discussed gap in voting effort, namely the demographics of adults with disabilities who are limited in polling access. Jessica Lehman mentioned that people generally do not go out and vote. She added data of voter population is inconsistent.

### **DOMAIN OVERVIEW: Community Supports – Valerie**

Ms. Coleman reviewed the Information, Communication, & Technology Issue Brief handout: Goals, Assets, Gaps, and Recommendations. Framing the San Francisco Bay Area as the leading hub of innovative technology, Ms. Coleman presented challenges that older adults and persons with disabilities still face in the current digital age. Outlined “three year implementation” plan to increase support-- identify areas/needs, prioritizing actions at the local city level, and implementing programs. Assets in place, but Gaps threaten to overtake efforts. Still concern over any missing assets and gaps not addressed.

Topic overview: Information, Communication, & Technology.

*Information* ranges anywhere from content, resources, and/or services. e.g. resources, weather, number of traffic fatalities.

*Communication vs. communications.* Communication is an exchange of information. Communications are the systems of strategy used with exchanging information such as technology, radio, or marketing campaigns.

Comment: Demographic data on people with disabilities is hard to compare among cross-categories, as some categories are excluded or not defined consistently.

Comment: Ms. Coleman references that middle to low income residents demographic adopts technology at a lower rate. Cities around the nation struggle to develop a strategy addressing the growing “digital divide”.

Comment: policies and infrastructure has to keep up with pace despite any disruptions.

Comment: where did the goals come from?

Comment: Ms. Coleman replied from tech councils, focus groups, and organizations related to communications and services. CITRIS (Center for Information Technology Research in the Interest of Society).

Other comments for Gaps: Sharing of data. Lack of computer equipment, assistive technology, language accessibility, and even cellphone issues with Lifeline. No housing database.