

## **FINANCE & POLICY MINUTES**

**Wed, June 21<sup>st</sup> 11-12:30pm**

**Present:** Mark Burns, Kelly Hiramoto, Marnie Purciel-Hill, Michael Wylie, Anne Quaintance, Cindy Kauffman, Rose Johns, Nora Martin-White, Benson Nadell

**Staff:** Valerie Coleman

### **TOPICS.**

#### **Review and Discussion: Service Map Materials.**

Marnie handed out copies of the updated materials, noted some changes and Rose gave an overview of why the F&P workgroup was looking at this work. Namely, by developing a map of current services, are we able to identify gaps? And by identifying gaps, can we either find other national models to replicate or, if no models exist, can we develop pilots that best address the gap(s) identified?

A lot of possible next steps were proposed, including:

- Developing client case studies to understand how/what services they access, or to assess why the utilization rate is high/low;
- Delve into client responses (perhaps quality of service or customer service) to determine how clients are accessing the services;
- Explore opportunities to increase coordination of care, intake and to either minimize/limit case management or develop a lead partnership model;
- Develop measures for programs around criticalness of service, wait time, etc. and from that, focus in on specific programs to get a more in-depth understanding of ways to better leverage existing programs and/or address wait lists;
- Building off of work DPH is doing, look at programs that could be transitioning clients to lower levels of case management, where appropriate;
- Thinking about alternative development and/or funding models for assisted living facilities or residential care facilities;
- Consider opportunities for sliding scale services;
- Identifying populations that could benefit from basic life skills support such as people transiting out of institutional care into more community based/independent living situations or formerly homeless moving into supportive or independent housing;
- Loneliness focused services, such as the Villages, with the variability by neighborhood and/or Supervisorial district.

**Feedback: Identification of services/programs not on San Francisco's service map but potentially worthy of inclusion in the LTC system in the future.**

Nothing specifically service/program related was mentioned, however a lot of areas that could benefit from a deeper dive were discussed (see above).

**Presentation and Discussion: next LTCCC meeting, Thurs July 13<sup>th</sup>.**

Rose and Marnie will take meeting notes back to Dan and discuss what next steps might be. Don't want to bring the service map to the LTCCC until there are some tangible next steps, so possibly September meeting?

**Next Steps:**

It was mentioned that the budget process timeline should ideally kick-off again in Sept/Oct and that this group needed to start thinking about next steps. In order to build off the momentum and make sure that the process starts on time this year, it was strongly suggested that the F&P meet in August to discuss the past process, the budget results, and to determine next steps for the 2018-2019 budget process.

**Next Meeting:** Wed, July 19<sup>th</sup>  
11-12:30pm  
1650 Mission St, 3<sup>rd</sup> floor Policy room