

LONG TERM CARE COORDINATING COUNCIL

Guiding the development of an integrated network of home, community-based, and institutional services for older adults and adults with disabilities

Age and Disability Friendly San Francisco Task Force

MEETING NOTES

Wednesday, August 9, 2017; 2:00pm to 4:00pm
City Hall, Room 201, 1Dr. Carlton B. Goodlett Plaza, San Francisco

Co-chairs: Aneeka Chaudhry, Kelly Dearman

Present: Alicia Neumann, Regina Dick-Endrizzi, Edie Yau, Cindy Kauffman, Annette Williams, Steve Nakajo, Al Gilbert, Mikiko Huang, Kimia Haddadan, Anne Hinton, Nicole Bohn, Jeremy Wallenberg

Staff: Valerie Coleman (DAAS), Joseph Formentos (DAAS)

WELCOME & INTRODUCTIONS – Kelly Dearman, Aneeka Chaudhry

- Call to order 2:02pm
- Ms. Chaudhry welcomed members and guests.
- Members introduced themselves.
- Ms. Dearman presented recommendations recap.

REVIEW OF 06/14/2017 RECOMMENDATIONS

Chairs and staff reviewed the recommendations from the last meeting; drafts are available on the website: <http://www.ltccsf.org/age-disability-friendly-task-force>. Draft recommendations to be finalized in November. Ms. Chaudhry asked members to review small group recommendations.

Comment: Ms. Yau urged for addressing improvements in accessibility for people with dementia, specifically through living independently and meeting housing criteria. RCFEs are some examples of employees not having adequate training in meeting criteria for persons with dementia.

Comment: Ms. Neumann suggested forwarding 'accessibility for people with dementia' issue to the Goal 1E recommendation.

Comment: Ms. Haddadan recommended clarifying a specific definition with the term: "affordable housing" for Goal 1B. She cited the line in Goal 1E as an example: "affordable housing is actually affordable for [low-income bracket] residents."

Comment: Ms. Coleman explained that legal reasons, court cases, federal mandates, etc. complicate the material therefore the Housing topic begs for transparency and delicate areas of the subject requires policy change. She added "affordable housing" definition may mean something different to contractors.

Comment: Ms. Bohn proposed a wording change to Goal 1D with the line: "creating incentives for ensuring accessibility modifications and upgrades" to reflect an implementation in change of policy.

Comment: Ms. Chaudhry briefly mentioned identifying opportunities in Goal 1C about RCFE's discovering new ways to reduce barriers.

Comment: Ms. Coleman expanded on Goal 2B- Accessory Dwelling Units (ADU's) can be widely accessed, however the program still requires further education to seniors and adults with disabilities. Streamlining the effort of seniors and people with disabilities knowledge about homebuilders' repair and modification support begins with the extent of resources.

Comment: Ms. Hinton referenced HomeMatch program as one resource.

Comment: Ms. Kauffman added Brilliant Corners program as another resource supporting seniors and people with disabilities housing efforts.

DOMAIN OVERVIEW: Community Supports – Valerie

Ms. Coleman reviewed the Transportation Issue Brief handout: Goals, Assets, Gaps, and Recommendations. Although transportation affects other domains and can be a broad area of focus, the Task Force is purposed to set an age and disability lens on the issues of the topic. Ms. Coleman emphasized that addressing specific populations is crucial since all experiences are different, an example being seniors who felt their public transportation encounters were pleasant versus people with disabilities with negative experiences of public transit due to discrimination or lack of options.

Accessibility and communication of public transit benefits and programs do exist, yet transportation equity and the effectiveness of wayfinding are still opportunities for aging and disabled San Francisco residents. The city's geography, increase in overcrowding, and impact of Transit Network Companies (TNC's) such as taxi's and carshares produce newer obstacles in need of addressing. As an example, Ms. Coleman commented how TNC's are not readily accessible to seniors and people with disabilities. Additionally, she stated that pertinent data from TNC's are not fully transparent. An approach to this broad of a topic, Ms. Coleman advised, involves building on existing frameworks as well as working with the Mayor's office, SFMTA and the MTC.

Small Group Work -- Task Force Members

Small group exercise, 30 minutes. 3 to 4 members each: review Issue Brief, make additional comments and/or recommendations.

Large Group Work -- Task Force Members

Small group recommendations:

- Repairing sidewalks and upgraded design of pathways especially around senior centers. Improved routes and possible installation of railing.

- Proposed free MUNI to adult day programs.
- Offering incentives for intergenerational neighborhood ambassadors programs, maybe with participating City College students.
- Having tighter local regulations to TNC's, including more accountability by the City and County of San Francisco.
- Strict driver requirements and standards for drivers of TNC's.
- DMV or the doctors, of people who lose their licenses, could introduce a program of alternative transportation means.
- TNC's drivers surcharged per trip, even incentives for larger vehicles with ramp access.
- Congestion pricing- where drivers are charged for entering high-traffic areas of the city during peak-commuter hours.
- Improving mass transportation, ie. enhanced access to elevators or consolidating stops for faster service.
- Prioritizing accessible parking around San Francisco.
- Education of the public, especially in regards to paratransit drivers, about people with dementia or mental health issues.
- Raising awareness of resources and expanding outreach of communication.

Comment: Ms. Neumann raised concerns about delivery vehicles adding to the congestion of the city streets and Market Street was a main area of emphasis. She brought up how some businesses in New York City schedule their delivery hours during off-peak traffic times at 2AM-5AM.

Comment: Ms. Dick-Endrizzi felt small businesses in San Francisco would suffer from off-peak delivery hours because they would not be able to pay staff for receiving the shipments. She mentioned these smaller businesses use more compact vehicles to deliver, but are unable to find parking around the city.

Comment: Ms. Hinton pointed out that isolated residents in the Bayview already suffer from the impact of poor transportation and inaccessibility to the main city hub.

Public Comment: The Department of Transportation working on technology to enhance city trip planning and mobility for people who commute through the city. Google is looking at data of searches requesting to know if there is construction or high-traffic before travel.

Comment: Mr. Wallenberg suggested neighborhood based strategies such as some parts of London communities, where businesses and resources are accessible all throughout the towns.

ADJOURN: Meeting adjourned at 3:55 pm.

Next Meeting: September 13, 2017; 2:00 to 4:00 pm
City Hall, Room 201, 1 Dr. Carlton B. Goodlett Plaza
San Francisco, CA 94102