

SAN FRANCISCO LONG TERM CARE COORDINATING COUNCIL

REVISED **DRAFT**

STRATEGIC FRAMEWORK

DRAFT Mission Statement

San Francisco's Long Term Care Coordinating Council (LTCCC) advises the Mayor and City on policy, planning, and service delivery issues for older adults and people with disabilities to promote an integrated and accessible long-term care system.

Long Term Care System refers to the continuum of home, community-based, and institutional services and supports that help to address the medical and non-medical needs of people with limitations

DRAFT Vision Statement

Older adults and people with disabilities in San Francisco thrive with dignity in their homes and communities.

DRAFT Values

- We believe in consumer self-determination and participation in a coordinated long-term care system.
- We believe all people should be treated fairly and with respect.
- We believe in high-quality, culturally and linguistically appropriate services.

DRAFT Principles

- To enable all San Francisco older adults and adults with disabilities to live in the least restrictive setting appropriate to their needs, promote and protect a consumer-directed long-term care system.
- To enhance consumer quality of life and satisfaction, promote continuous quality improvement in the long-term care system.
- To meet consumer needs, ensure an efficient, cost-effective, and growing long-term care system.

DRAFT Core Functions

The LTCCC is a policy body that advises the Mayor and the City on policy, planning, and service delivery issues for older adults and people with disabilities.

- **Policy**

Make **policy** recommendations about how to **improve coordination** across the continuum of home, community-based, and institutional services and supports (for list of specific domain areas, see the Long-Term Care Integration Strategic Plan).

Planning

- Guide the development of a network of home, community-based, and institutional long term services and supports - in the most integrated **settings** - for older adults and adults with disabilities.

Service Delivery Issues

- Advise, implement and **evaluate** issues relating to long term care.

DRAFT Priority Areas

Priority #1: Promote and Protect a Consumer-Directed/Person-Centered LTC System

To insure a meaningful role for consumers in a consumer-directed long term care system, create an easily navigable system of coordinated care and supports that crosses all City and County departments and community agencies to enable consumers to make informed choices about services that will be guaranteed to be available.

This navigable and coordinated consumer-directed long term care system will include a necessary expansion of service providers in the community, covering home care, communal living options, transportation, training and habilitation, etc., plus education on what consumer-direction means to consumers and systems.

Priority #2: Promote Continuous Quality Improvement in the LTC System

Promote continuous quality improvement in San Francisco's LTC system by:

- Including consumer feedback and voice in quality improvement efforts
- Educating clients, providers, and workforce about LTC
- Coordinating care services
- Mandating and ensuring LTC dashboards and data are available to track trends and outcomes
- Conducting continuous data evaluations to assess LTC service quality and efficiencies

Priority #3: Ensure an Efficient, Cost-Effective, and Growing LTC System

To ensure an efficient, cost-effective, and growing LTC system:

- Map resources for consumers across San Francisco departments and community agencies
- Promote consumer coordination feedback and voice in quality improvement efforts
- Evaluate consumer experiences in the LTC system and other models of services
- Prioritize LTCCC activities based on target population needs
- Bring policy priorities and timeline to Mayor