

Palliative Care Work Group Minutes

Friday, September 7th 2:00 – 3:30pm

1650 Mission Street, 5th floor, Golden Gate Conference Room

Present: Christine Ritchie, Rachel Main, Kelly Dearman, Jeff Newman, George Kellar, Megory Anderson, Jennifer Lui, Cassie Field, Loren Pogir, Anne Hughes, Carel Peterson, Eric Weiss, and Cindy Kauffman.

(Phone) Monique Booth, Aiesha Volow.

DAAS Staff: Joseph Formentos.

Introductions.

Update: Transform Care

Loren began with detailing the current status of workgroup member interviews, described observations gathered from the interviewees, and explained the immediate next steps. Since her last Transform Care update in June, Loren pointed out new observations from the interviewees such as holistic approach and inclusivity of diverse viewpoints. Afterwards, Loren listed successes as well as some common challenges faced when gathering from each interview.

Next, Loren highlighted the opportunities including the three most common: more community and provider engagement/education around Advance Care Planning (ACP) and Palliative Care, having standards for ACP documentation and information sharing, and directory of resources accessible to patients, family caregivers and providers. Some other opportunities Loren mentioned were: promoting the business case model, policy such as training for IHSS, data analysis to understand patient population/utilization, and collaboration of health care systems.

One member wondered about Kaiser's system-wide ACP/Palliative Care program vs. their community based efforts. Loren explained that Kaiser is further along than most ACP systems, however there are gaps with Kaiser's programs where they need community partners to reach certain populations. Members also asked about the status of the data collection and Loren specified analysis of the Medicare claims data and the family bereavement surveys.

Lastly, Loren presented next steps from similar End-of-Life care organizations and how Cassie will be examining case studies from these organizations. She then mentioned bringing additional insight termed "collective impact" when exploring the different groups. The last slide of the presentation showed a timeline of next steps with the remaining workgroup meetings.

Discussion: SF PCWG x ReImagine Community Engagement Next Steps

Christine and Pal Care executive committee revisited ideas from last meeting in July regarding the PCWG and ReImagine collaboration. Consensus favored continuing collaboration with ReImagine, however the group agreed that the collaboration should not be the focal point and the success of the citywide events such as the PREPARE ACP workshops should drive the group to focus on better community engagement independent from ReImagine brand.

Christine asked group two questions:

- What should our next steps be separate from ReImagine, but as a result from the ReImagine events?
- What is nature of our relationship with ReImagine in the year ahead?

Although members felt one week filled with ReImagine events is good, the workgroup believes in holding ongoing events during the year; for example, planning around National Healthcare Decisions Day and running events through the week around ACP. One member suggested gathering the ACP/ReImagine participants' email addresses to follow-up with future events to keep momentum about End-of-life conversation going. Christine opened discussion on conceptualizing plans to push for events devoted to Healthcare Decisions Day in April 2019.

Group then brainstormed a number of short-term plans such as selecting PREPARE (or alternative presentation methods similar to PREPARE tools) workshop facilitators ahead of time. Facilitators could be trained from within the Pal Care network using a "train the trainer" model and be vitally inclusive to all community-modes ranging from faith based organizational approach to health care systems approach. Members also recommended having a webpage complete with information of scheduled ACP workshop trainings or Pal Care 101 presentations with dates/times/locations. In addition to the consumer-facing PREPARE model, the workgroup was open to learning more about the spectrum of ACP practices (Kaiser, East Bay Conversation Project, Mission Hospice, etc.) in a panel Q&A discussion at a future meeting.

TO-REQUEST: (for next meeting) to discuss with group, have Rachel L provide list of End-of-life topics exhibited during ReImagine. e.g. art, film, music, etc.

TO-DO: group members are encouraged to participate in future PCWG items for the agenda, please email Loren/Joseph for any recommended items.

Announcements:

Blue Shield, in partnership with Stanford, is sponsoring trainings in late September with additional trainings in San Francisco, Sacramento and Los Angeles later in the fall for primary care providers. More information to follow.

Jewish Healing Center holding a weekend program for grief support experience called "Grief & Growing" from November 30-December 2. More info: <https://jewishhealingcenter.org/>

East Bay Conversation Project is having its annual ACP Summit For Advocates on Thursday, October 11 at the California Endowment at Oakland. *flyer in email attachment with minutes

Next Meeting: Thursday, October 4th
2-3:30pm

1650 Mission St., 5th floor, Golden Gate conference room

All meeting information can be found here: <http://www.ltccsf.org/palliative-care>